NOTICE OF MEETING

ADULTS & HEALTH SCRUTINY PANEL

Thursday, 14th December, 2017, 6.30 pm - Civic Centre, High Road, Wood Green, N22 8LE

Members: Councillors Pippa Connor (Chair), Gina Adamou, David Beacham, Patrick Berryman, Eddie Griffith, Peter Mitchell and Ali Gul Ozbek

Co-optees/Non Voting Members: Helena Kania (Non-Voting Co-optee)

Quorum: 3

1. FILMING AT MEETINGS

Please note that this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Although we ask members of the public recording, filming or reporting on the meeting not to include the public seating areas, members of the public attending the meeting should be aware that we cannot guarantee that they will not be filmed or recorded by others attending the meeting. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on.

By entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings.

The chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual or may lead to the breach of a legal obligation by the Council.

2. APOLOGIES FOR ABSENCE

3. ITEMS OF URGENT BUSINESS

The Chair will consider the admission of any late items of urgent business (late items will be considered under the agenda item where they appear. New items will be dealt with as noted below).

4. DECLARATIONS OF INTEREST



A Member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Members' Register of Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interest are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct.

5. DEPUTATIONS/PETITIONS/ PRESENTATIONS/ QUESTIONS

To consider any requests received in accordance with Part 4, Section B, Paragraph 29 of the Council's Constitution.

6. MINUTES - 10 OCTOBER 2017 (PAGES 1 - 12)

To approve the minutes of the Adults and Health Scrutiny Panel meeting held on 10 October 2017.

7. MINUTES - 16 NOVEMBER 2017

To note that the minutes of the meeting held on 16 November 2017 will be reported to the next meeting.

8. SCRUTINY OF THE DRAFT 5 YEAR MEDIUM TERM FINANCIAL STRATEGY (2018/19-2022/23) (PAGES 13 - 60)

To consider and comment on the Council's draft 5 year (2018/19 to 2022/23) Medium Term Financial Strategy proposals relating to the Scrutiny Panel's remit (Priority 2).

9. WORK PROGRAMME UPDATE (PAGES 61 - 72)

This report gives details of the proposed scrutiny work programme for the remainder of the municipal year.

10. NEW ITEMS OF URGENT BUSINESS

To consider any items admitted at item 3 above.

11. DATES OF FUTURE MEETINGS

To note the dates of future Panel meetings:

- 8 February 2018
- 8 March 2018

Christian Scade, Principal Scrutiny Officer Tel – 020 8489 2933 Fax – 020 8881 5218 Email: christian.scade@haringey.gov.uk

Bernie Ryan Assistant Director – Corporate Governance and Monitoring Officer River Park House, 225 High Road, Wood Green, N22 8HQ

6 December 2017



MINUTES OF THE MEETING OF THE ADULTS & HEALTH SCRUTINY PANEL HELD ON TUESDAY, 10TH OCTOBER, 2017, 6.30 - 9.35 pm

PRESENT:

Councillors: Pippa Connor (Chair), Gina Adamou, David Beacham,

Patrick Berryman, Eddie Griffith and Peter Mitchell

ALSO PRESENT:

Councillors: Jason Arthur, Zena Brabazon, Gideon Bull and Bernice Vanier

15. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

16. APOLOGIES FOR ABSENCE

It was noted apologies for absence had been received from Helena Kania (Non-Voting Co Optee).

17. ITEMS OF URGENT BUSINESS

None.

18. DECLARATIONS OF INTEREST

Cllr Gina Adamou declared a personal interest in relation to agenda items 8, 9, 10,11, 12 and 13 by virtue of one of her daughters working in Haringey as a social worker.

Cllr Gina Adamou declared a personal interest in relation to agenda items 8, 9, 10, 11, 12 and 13 by virtue of one of her daughters being a teacher.

Cllr Gina Adamou declared a personal interest in relation to agenda items 8, 9, 10, 11, 12 and 13 by virtue of her son working in the teaching and education sector.

Cllr Pippa Connor declared a personal interest in relation to agenda items 8, 9, 10, 11, 12, and 13 by virtue of her sister working as a GP in Tottenham.

Cllr Pippa Connor declared a personal interest in relation to agenda items 8, 9, 10, 11, 12 and 13 by virtue of being a member of the Royal College of Nursing.

Cllr Gideon Bull declared a personal interest in relation to agenda items 8, 9, 10, 11, 12 and 13 by virtue of being an employee for NHS Improvement.



There were no disclosable pecuniary interests or prejudicial interests declared by members.

19. DEPUTATIONS/PETITIONS/ PRESENTATIONS/ QUESTIONS

None.

20. MINUTES - 6 MARCH 2017

AGREED: That the minutes of the Adults and Health Scrutiny Panel meeting held on 6 March 2017 be approved as a correct record.

21. MINUTES - 29 JUNE 2017

AGREED: That the minutes of the Adults and Health Scrutiny Panel meeting held on 29 June 2017 be approved as a correct record.

22. NORTH CENTRAL LONDON JOINT HEALTH OVERVIEW AND SCRUTINY COMMITTEE UPDATE

Cllr Connor, in her capacity as Vice Chair of the North Central London Joint Health Overview and Scrutiny Committee (NCL JHOSC), provided a verbal update on recent meetings.

The Panel was informed the NCL JHOSC had met twice during September. Cllr Connor explained that on 19 September the Committee had received presentations from:

- Andrew Wright, Director of Strategic Development, Barnet, Enfield and Haringey Mental Health Trust, on the St Ann's Hospital Site Redevelopment. Cllr Connor advised that the full business case would be considered by the NCL JHOSC as soon as it was available.
- Representatives from the Camden and Islington Foundation Trust, concerning the St Pancras Site Redevelopment. Cllr Connor advised that the final business case would be considered by the NCL JHOSC at a future meeting.

During the discussion, the Panel suggested it would be useful for Haringey's Overview and Scrutiny Committee (OSC) to receive an update on the St Ann's Hospital Site Redevelopment. Cllr Connor agreed to discuss this suggestion further with the Chair of OSC, including the option of holding a briefing for all Members.

In response to questions about the NCL JHOSC meeting, held on 22 September, Cllr Connor provided updates on the following:

- The financial position of the Royal Free London NHS Foundation Trust.
- The fact that a site visit would be arranged for the Committee to visit the Chase Farm site.

- The staffing workstream for the Sustainability and Transformation Partnership for North Central London.
- Issues in relation to public engagement concerning the Sustainability and Transformation Partnership for North Central London.

It was noted that consideration had also been given to issues concerning the Dementia Pathway and the approach that was being taken, across North Central London, to commissioning procedures of limited clinical effectiveness.

AGREED: That the update on recent NCL JHOSC meetings be noted.

Clerk's note - the minutes from the NCL JHOSC meetings held on 19 September and 22 September 2017 can be viewed online via http://democracy.camden.gov.uk/ieListMeetings.aspx?Cld=268&Year=0

23. FUTURE MODEL OF HEALTH AND CARE IN HARINGEY - DISCHARGE PATHWAYS AND MARKET DEVELOPMENT

John Everson, Assistant Director of Adult Social Services, provided an update on Haringey's Design Framework for Integrating Health and Social Care. Mr Everson commented that his report provided a particular focus on the work that had taken place across health and social care to improve discharge from hospital pathways and market developments to support this.

The Panel was informed that the Haringey Design Framework provided a clear, shared and strategic view across health and care partners, to ensure the independence of all residents. The Panel was asked to note that the Design Framework was underpinned by a number of important principles, including:

- Preventing avoidable health conditions
- Connecting people to their communities
- Maximising independence and wellbeing
- Integrating and joining up health and care to deliver seamless services
- Delivering fair and equal care across the borough
- Co-designing support with citizens to promote choice and control

The Panel was informed there were four patient pathways and that these were based upon the level of support required on leaving hospital. The following points were noted:

Pathway 0	The patient no longer has any additional needs.
Pathway 1	The patient has some additional needs that can be safely met at home – they can be left alone between care visits.
Pathway 2	The patient is unable to return home immediately and cannot be left alone between visits. The discharge may need more planning owing to complexity in the situation or the patient may need an intermediate care bed.
Pathway 3	The patient is unable to return home. They have need of residential or nursing home care and/or may be Continuing Healthcare eligible.

The Panel was informed that discharge to access was a change to NHS and Social Care procedures, moving all non-essential processes, including assessments of long term care needs, out of the acute setting. Mr Everson went on to provide clarity on the discharge to access statement of principles:

- Home First: The Panel was informed every effort would be made to enable people
 to go home and that creative solutions would be used to keep the person at home
 following discharge. It was noted that readmission would be the last resort.
- Simplification: The Panel was advised of the importance of providing one number for wards to ring (Single Point of Access) and for not insisting on lengthy or duplicating assessments before a patient left hospital. The importance of making discharge pathways as simple as possible and taking as many discharge-related tasks out of the hands of ward staff was also noted.
- Responsiveness: The Panel was informed care needs would be assessed in a residents home within two hours of discharge. It was noted any necessary equipment would be provided on the same day or the day following assessment. The importance of providing necessary care packages and putting in place wraparound support to keep the patient at home longer, reducing reliance on long term care services in the future, was also highlighted.

In response to questions, Mr Everson explained there were benefits to patients (reduced risk of deconditioning and hospital-acquired infection), staff (more time to focus on patient care) and hospital and social care (more bed capacity and reduction in longer term social care packages).

Mr Everson concluded his presentation by outlining a number of case studies which highlighted improved outcomes across each of the pathways.

In terms of market development, Charlotte Pomery, Assistant Director for Commissioning, answered a number of questions in relation to section 3.5 of the report.

The Panel was informed Haringey's reablement service was a key component of the Design Framework. This ensured people were supported home in a timely manner and received the care they needed to recover their independence. However, it was noted that additional capacity and market development was also required in order to manage new ways of working. In response to questions, Ms Pomery explained that by changing the commissioning approach for home care – now supplied through a Dynamic Purchasing System – the Council had ensured sufficient local capacity to meet need, had stabilised the home care market across the borough, had decreased local provider reliance on zero hour contacts and were now in a position to redesign the model of home support more fundamentally.

Ms Pomery advised that work was ongoing with partner authorities across North Central London in order to safeguard capacity for the local health and care economy, particularly in respect of nursing care. Due to the considerable demand for this type of provision, and with limited supply, the Panel was informed the Council was working on ways to stimulate and develop the market so it was better tuned to meet demand.

During this discussion, a number of issues were considered in relation to the consultation which had taken place in relation to a proposal to close Osborne Grove Nursing Home, following concerns about the quality of care and safety of residents. The Chair advised that these issues would be addressed fully under the Cabinet Member Q&A (item 11 on the agenda). This was agreed and the Panel went on to consider a range of issues in relation to:

- Work that was taking place through the Providers' Forum.
- Ways to develop additional home based reablement capacity.
- The Home from Hospital Service, provided by the Bridge Renewal Trust.
- The commissioning of additional intermediate care beds to support different levels of need.

In conclusion, Mr Everson commented that the approach, reflected in Haringey's Design Framework, had resulted in significant improvements to the experience of residents and in their outcomes. The Panel was informed that decisions about residents' short and long term care needs were now no longer made for them from a hospital bed, but alongside them in an environment more like, or that was, home. The following points were considered in relation to the reablement service:

- It was noted that the service could now respond within 24 hours of a resident's discharge, providing opportunities for 849 residents to benefit from reablement intervention in 2016/17, compared to 459 in 2015/16.
- The fact that refocusing and re-specifying the service had helped to reduce unit costs from £45 to £23 per person.
- The facilitation, on average, of 10 discharges per week through reablement from March 2017 to October 2017. It was noted that this had reduced the time that residents spent in hospital by saving 2-3 bed days per discharge.

- That, on average, since April 2017, 76% of people with complex needs who had been supported by reablement had recovered sufficiently from their crisis situation in hospital and did not require a long-term social care service. It was noted that this potential cost avoidance to Adult Social Care, attributed to transforming reablement, was reported at £1.1 million.

AGREED:

- (a) That the update on Haringey's Design Framework for Integrating Health and Social Care be noted.
- (b) That an item on Haringey's Design Framework for Integrating Health and Social Care, with further information provided on targets, outcomes and the financial implications for each discharge from hospital pathway, be included in the Panel's future work programme for 2018/19 (date TBC).

24. PRIMARY CARE UPDATE

Cassie Williams, Assistant Director of Primary Care Quality and Development, introduced the report as set out. This provided an update on Care Closer to Home and Primary Care Estates.

The Panel was informed partners involved in the Health and Social Care Sustainability and Transformation Plan (STP) had identified various priority areas, including Care Closer to Home. As set out in sections 1.1 – 1.3 of the report, the Panel was informed key areas of the workstream included: Extended Primary Care Access; Care Closer to Home Integrated Networks (CHINs); and Primary Care Quality Improvement Support Teams (QISTs). Ms Williams provided further information on each of these and informed the Panel that Haringey CCG was working with partners to deliver the various goals, set out in the report.

In terms of estates, the Panel was informed that in November 2016 Haringey CCG had been advised that they had been provisionally successful in three bids to the NHS England Estates and Technology Transformation Fund. The Panel was informed that this could potentially provide £11 million of capital for the development of new primary care facilities in Wood Green, Tottenham Hale and Green Lanes. It was noted that these areas had previously been identified as high priorities in Haringey CCG's estates strategy.

The Panel was informed that in order to secure the money, it was necessary to submit project initiation documents (PIDs) and, if successful, business cases would be developed. Ms Williams explained PIDs had been submitted during quarter 1 of 2017/18 and that outline business cases would be submitted for approval before the end of October 2017. It was noted that the goal was for each site to be built by 2020/21.

In response to questions, Ms Williams informed the Panel that whilst these three sites were the highest priorities for Haringey, it was acknowledged there were also other areas requiring estates solutions over the next 3-5 years.

During the discussion a range of topics were considered, including:

- Various issues in relation to GP registration, practice boundaries, and the registration criteria for new patients.
- Issues relating to primary care and estate regeneration.
- Extending access, including GP appointments for Haringey residents at weekends and evenings.

AGREED:

- (a) That the Primary Care Update, on Care Closer to Home and Estates, be noted.
- (b) That an update on Primary Care be included in the Panel's future work programme for 2018/19 (scope and date TBC).

25. CABINET MEMBER Q&A

The Chair welcomed Cllr Jason Arthur, Cabinet Member for Finance and Health, and Cllr Bernice Vanier, Cabinet Member for Adult Social Care and Culture, to the meeting.

In response to questions concerning portfolio responsibilities for Corporate Plan Priority 2, Cllr Arthur explained that he was responsible for Public Health; Health Devolution Pilots; Health and Social Care Integration; and working with the CCG and NHS. Cllr Vanier confirmed that the following areas of responsibility related to her portfolio: Adult Social Care; Adults with Disabilities and Additional Needs; and Safeguarding Adults.

Cllr Arthur provided an update on issues relating to protecting Haringey home care workers. The Panel was informed that the Council had recently signed up to UNISON's ethical care charter. It was noted that this set out a series of commitments to protect the rights of home care workers'. Cllr Arthur explained that under the charter, the Council was committed to replacing zero hours contracts with guaranteed hours, and to make full payment for travel time between home care visits. In response to questions, the Panel was informed that the new code would mean the commissioning of home care visits would always be shaped by what was best for the person being cared for and the care worker, not by the need to meet a certain quota of visits or complete care duties in a set timeframe.

Cllr Arthur went on to provide updates on a number of issues, including:

- The work that was taking place across Haringey to support "Stoptober", a campaign, backed by Cancer Research and the British Heart Foundation, aimed at encouraging the nation's 8 million smokers to give up.
- Sexual health services in Haringey and across London. The Panel was informed of recent improvements with information, advice, testing and treatment for a range of

conditions available online 24 hours a day, as well as a host of services at clinics, pharmacies and GP practices.

- Better Care Funding, including details of an open letter, written in partnership with Islington Council, to Jeremy Hunt, Secretary of State for Health. Cllr Arthur explained he had submitted a letter, in partnership with Cllr Janet Burgess MBE, Islington Council's Executive Member for Health & Social Care, to highlight the vital role played by the Better Care Fund and to raise concerns about a series of changes which had been made to the conditions attached to the release of the funding.

Cllr Arthur also provided an update on the Haringey and Islington Wellbeing Partnership, including work that was taking place to engage local residents, while issues were also considered in relation to the Sustainability and Transformation Partnership for North Central London.

Cllr Vanier provided an update on a number of issues, including:

- The Disability Related Expenditure Disregard Proposal. It was noted that a report would be considered by Cabinet in November 2017. It was explained that this report would set out the findings of the consultation and would contain recommendations with regards to the proposal to bring disability related expenditure disregard more in line with other London Boroughs by April 2018.
- The fact the Council was working with Haringey CCG to develop a draft respite policy. The Panel was informed that the policy intended to provide clarity for carers, service users and practitioners around a joint approach to respite care provision in the borough for children, young people and adults.
- An update concerning the Meals on Wheels Service. In response to questions, the Panel was informed that as set out in the Medium Term Financial Strategy, the Council was considering withdrawing subsidy from the Meals on Wheels Service. It was explained that a report would be considered by Cabinet in October 2017. This report would outline findings from the public consultation.

In response to questions, concerning savings and costs associated with day care closures, the Panel was informed that further information would be provided as part of the Panel's special meeting on budget monitoring, scheduled for 16 November 2017. The Panel also received an update on a feasibility study, that was being prepared by Property Services, concerning the future use of the Haven Day Centre site.

The rest of the Q&A session was spent considering issues relating to the proposal to close Osborne Grove Nursing Home following concerns about the quality of care and safety of residents. It was noted the home provided accommodation, personal and nursing care for adults over 65 with complex health needs and had capacity for 32 beds across 4 units and that there were currently 18 occupants.

The Panel was informed that on 6 and 7 December 2016, a Care Quality Commission (CQC) inspection had highlighted serious concerns around the care of residents in Osborne Grove. These included but were not limited to the areas of:

- Medicine management and administration.
- Record keeping and documentation.
- The moving and handling of residents.

In response to questions, the Panel was advised that four enforcement warning notices had been issued against the council for breaches of the legal requirements relating to the quality of care and support with compliance deadlines of 17 February and 31 January. The following points were noted by the Panel:

- The council had developed a clear action plan to address areas of concern highlighted within the stated timescales.
- A number of improvement measures were implemented and a joint improvement steering group assembled to closely examine progress and compliance.
- Further CQC inspections on 22 and 30 March 2017 noted that despite the service improvement plans and interventions, the service had failed to meet compliance standards and progress has not been made at the pace that is expected.

In response to questions, the Panel was informed that consequently, on 20 June 2017, a decision was taken at a Cabinet Member signing to undertake a period of consultation with Osborne Grove residents, their families and carers on the proposal to close the nursing home.

In addition, it was noted that on 26 and 27 July, the CQC had conducted an unannounced inspection at Osborne Grove. The Panel was advised that significant improvements had been made since the last CQC inspection in March 2017. It was noted that Osborne Grove had complied with the following three of the four warning notices served:

- Safe care and treatment
- Meeting nutritional and hydration needs
- Good governance

The Panel agreed that they were happy to hear about these improvements and noted work that had been undertaken by both operational and corporate staff. However, the Panel was informed that whilst some improvements were being realised, as evidenced in the recent CQC inspection report, with the level of resourcing and management oversight required to achieve these, concerns remained that the pace and sustainability of these improvements remained a considerable risk moving forward. The following points were noted by the Panel:

 Although the home was no longer in special measures, it was rated 'requires improvement' in three of five areas covered by the comprehensive inspection, namely safe, responsive and well-led.

- The CQC rating for Osborne Grove fell below commissioning standards set by the council and staffing levels had not been reduced despite a reduction in occupancy of residents by almost 50%.
- The 2017/18 Quarter 1 Finance Report Cabinet paper reflected that the measures required to secure service improvements had come at a cost – with the projected overspend in excess of £700,000.

In response to questions, the Panel was informed, in light of the recent CQC inspection report, that the Council had agreed to extend the consultation period by one month. This was to ensure residents, their families and carers had sufficient time to make an informed decision on the proposals.

The Panel raised a number of concerns and were informed that the proposal to cease operating the home had not been arrived at easily. The Panel was informed that the Council expected residents in care settings to be treated with utmost professionalism and dignity at all times, and that standards at Osborne Grove were still below the high benchmark that was demanded.

During the discussion a number of issue were considered, including:

- A suggestion, from the Panel, that neighbouring authorities and partner authorities be asked to contribute to service improvements at Osborne Grove to help safeguard capacity for the local health and care economy across North Central London.
- In response to questions about the cost of beds, the Panel was informed that the cost per bed at Priscilla Wakefield House was lower when compared to Osborne Grove.
- The fact that various issues at the home were entrenched and linked to ineffective management and significant competency and performance issues.
- The importance of communicating the outcome of the consultation and Cabinet's final decision on the proposal relating to Osborne grove to residents, their families and carers. The Panel was informed that Cabinet was expected to make a decision on the proposal before Christmas.

In response to questions, a brief update was provided on the proposals outlined in the 5 year MTFS for 2017/18 – 2021/22. This included an update on the options appraisal for Osborne Grove.

AGREED:

- (a) That the update from the Cabinet Member for Finance and Health be noted.
- (b) That the update from the Cabinet Member for Adult Social Care and Culture be noted.

- (c) That update concerning Osborne Grove Nursing Home be noted and the commitment to carry out an options appraisal be supported by the Panel.
- (d) That the Cabinet Member for Adult Social Care and Culture be asked to consider the concerns raised by the Panel (outlined in the minutes above) and the suggestion that further input be sought from neighbouring/partner authorities before Cabinet be asked to make a decision on the proposal to close Osbourne Grove Nursing Home.

26. WORK PROGRAMME UPDATE

Christian Scade, Principal Scrutiny Officer, provided an update on the proposed work programme for the remainder of the 2017/18 municipal year. During the discussion it was agreed that the Haringey Development Vehicle item, listed under "future items to be confirmed", should be updated to read "to consider health related issues and concerns relating to estate regeneration".

AGREED: That subject to the additions, comments and amendments, referred to under agenda items 9, 10, 11 and 12, the areas of inquiry outlined in Appendix A of the Work Programme Update be approved and recommended for endorsement by the Overview and Scrutiny Committee.

27. FOOT CARE UPDATE

The Chair informed the Panel that Andrea Cronin, Commissioning Manager, Haringey CCG, had been provided an update, for noting, on the Whittington Health Podiatry and Foot Health Service.

AGREED: That the update on the Whittington Health Podiatry and Foot Health Service be noted.

28. NEW ITEMS OF URGENT BUSINESS

None.

29. DATES OF FUTURE MEETINGS

The Chair referred Members present to item 15 as shown on the agenda in respect of future meeting dates, and Members noted the information contained therein'.

CHAIR: Councillor Pippa Connor
Signed by Chair
Date



Report for: Budget Scrutiny Panels

Adults and Health Scrutiny Panel, 14th December 2017

Children and Young People Scrutiny Panel, 18th December 2017

Housing and Regeneration Scrutiny Panel, 19th December 2017

Environment and Community Safety Scrutiny Panel, 21st

December 2017

Overview and Scrutiny Committee, 11th January 2018

Title: Scrutiny of the Draft 5 Year Medium Term Financial Strategy

(2018/19-2022/23)

Report authorised by: Clive Heaphy, Chief Finance Officer and s151 Officer

Lead Officer: Oladapo Shonola, Lead Officer Budget & MTFS

Ward(s) affected: N/A

Report for Key/

Non Key Decision: N/A

1. Describe the issue under consideration

1.1 To consider and comment on the Council's draft 5 year (2018/19 to 2022/23) Medium Term Financial Strategy proposals relating to the Scrutiny Panels' remit.

2. Recommendations

2.1 That the Panels consider, and provide recommendations to Overview and Scrutiny Committee, on the Medium Term Financial Strategy 2018/19 to 2022/23 and savings proposals relating to the Scrutiny Panel's remit.

3. Background information

- 3.1 The Council's Overview and Scrutiny Procedure Rules (Constitution, Part 4, Section G) state: "The Overview and Scrutiny Committee shall undertake scrutiny of the Council's budget through a Budget Scrutiny process. The procedure by which this operates is detailed in the Protocol covering the Overview and Scrutiny Committee".
- 3.2 Also laid out in this section is that "the Chair of the Budget Scrutiny Review process will be drawn from among the opposition party Councillors sitting on the Overview and Scrutiny Committee. The Overview and Scrutiny Committee shall not be able to change the appointed Chair unless there is a vote of no confidence as outlined in Article 6.5 of the Constitution".

4. Overview and Scrutiny Protocol

- 4.1 The Overview and Scrutiny Protocol lays out the process of Budget Scrutiny and includes the following points:
 - a. The budget shall be scrutinised by each Scrutiny Review Panel, in their respective areas. Their reports shall go to the OSC for approval. The areas of the budget which are not covered by the Scrutiny Review Panels shall be considered by the main OSC.
 - b. A lead OSC member from the largest opposition group shall be responsible for the co-ordination of the Budget Scrutiny process and recommendations made by respective Scrutiny Review Panels relating to the budget.
 - c. Overseen by the lead member referred to in paragraph 4.1.b, each Scrutiny Review Panel shall hold a meeting following the release of the December Cabinet report on the new Medium Term Financial Strategy. Each Panel shall consider the proposals in this report, for their respective areas. The Scrutiny Review Panels may request that the Cabinet Member for Finance and Health and/or Senior Officers attend these meetings to answer questions.
 - d. Each Scrutiny Review Panel shall submit their final budget scrutiny report to the OSC meeting in January containing their recommendations/proposal in respect of the budget for ratification by the OSC.
 - e. The recommendations from the Budget Scrutiny process, ratified by the OSC, shall be fed back to Cabinet. As part of the budget setting process, the Cabinet will clearly set out its response to the recommendations/ proposals made by the OSC in relation to the budget.

5. Draft 5 year MTFS (2018/19 – 2022/23)

- 5.1 In July of this year the Overview and Scrutiny Committee considered the MTFS (2018/19 2022/23) planning timetable and budget scrutiny process for 2018/19. As set out in that report, work commenced on a new five year MTFS in July 2017 and a draft MTFS is now in place for consideration by Cabinet.
- 5.2 After taking into account anticipated funding reductions, demand pressures and a review of the base financial position including the achievability of previously agreed savings and new savings proposed, there is an underlying gap of approximately £15m in the budget and further action will need to be taken by the council to bridge this budget gap.
- 5.3 The savings proposals to be considered by Scrutiny panels are split into two categories:
 - MTFS savings previously considered as part of 2017/18 budget setting (Appendix C), but further savings are expected to be delivered from these savings options in 2018/19; and
 - New savings proposals submitted as part of this year's (2018/19) budget setting (Appendix E).

- 5.4 Scrutiny panel recommendations relating to 2017/18 savings that were previously considered in December 2016/January 2017 which also form part of the 2018/19 budget setting are attached at Appendix D.
- 5.5 This meeting is asked to consider the proposals relating to the services within its remit and to make draft recommendations to be referred to the Overview and Scrutiny Committee on 29th January 2018 for discussion, prior to approval and referral to Cabinet for consideration in advance of the Full Council meeting in February 2018. For reference the remit of each Scrutiny Panel is as follows:
 - Priority 1 Children and Young People Scrutiny Panel
 - Priority 2 Adult and Health Scrutiny Panel
 - Priority 3 Environment and Community Safety Scrutiny Panel
 - Priority 4 Housing and Regeneration Scrutiny Panel
 - Priority 5 Housing and Regeneration Scrutiny Panel
 - Priority X Overview and Scrutiny Committee
- As an aide memoire to assist with the scrutiny of budget proposals, possible key lines of enquiry are attached at Appendix A. This report is specifically concerned with Stage 1 (planning and setting the budget) as a key part of the overall annual financial scrutiny activity.
- 5.7 Appendix B sets out the summary of the draft five year MTFS by priority area.
- 6. Contribution to strategic outcomes
- 6.1 The Budget Scrutiny process for 2018/19 will contribute to strategic outcomes relating to all Council priorities.
- 7. Statutory Officers comments

Finance

7.1 There are no financial implications arising directly from this report. Should any of the work undertaken by Overview and Scrutiny generate recommendations with financial implications then these will be highlighted at that time.

Legal

- 7.2 There are no immediate legal implications arising from this report.
- 7.3 In accordance with the Council's Constitution (Part 4, Section G), the Overview and Scrutiny Committee should undertake scrutiny of the Council's budget through a Budget Scrutiny process. The procedure by which this operates is detailed in the Protocol, which is outside the Council's constitution, covering the Overview and Scrutiny Committee.

Equality

- 7.4 The Equality Act 2010 places a 'General Duty' on all public bodies to have 'due regard' to:
 - Eliminating discrimination, harassment and victimisation

- Advancing equality of opportunity
- Fostering good relations
 In addition, the Council complies with the Marriage (same sex couples) Act 2013.
- 7.5 The Act covers nine protected characteristics which are:
 - age
 - disability
 - gender and gender reassignment
 - pregnancy and maternity status
 - marriage and civil partnership
 - ethnicity
 - religion or belief
 - sexual orientation
- 7.6 The Public Sector Equality Duty came into force on 5 April 2011. The broad purpose of the equality duty is to integrate consideration of equality and good relations into the day-to-day business of public authorities in shaping policy, in delivering services and in relation to their own employees, and for these issues to be kept under review If we do not consider how a function can affect different groups in different ways, it is unlikely to have the intended effect. This can contribute to greater inequality and poor outcomes.
- 7.7 Every person can identify with a combination of these characteristics; we all have an age, a disability status, a gender, our own beliefs and a sexual orientation. It is not the purpose of equalities monitoring to put people in boxes but to ensure that all groups of people have their needs met.
- 7.8 Haringey Council believes the Equality Impact Assessment process is an important way of informing our decision making process.
- 7.9 Tackling inequality is a priority for the council and this is reflected in the objectives and performance targets we have set out in the corporate plan 2015-18, as well as the ambition for the Council's Borough Plan, which will set the vision for Haringey from 2018 to 2022.
- 7.10 The new savings proposals in this report are currently at a high level and will be developed further as new operating models, service changes and policy changes are progressed and implemented. Equalities impact assessments will be developed as part of this process. Where there are existing proposals on which decisions have been taken, existing equalities impact assessments will be signposted.
- 7.11 Any comments received will be taken into consideration and a further update will be brought to Cabinet in February 2018.

8. Use of Appendices

Appendix A – Key lines of enquiry for budget setting

Appendix B – 5 year Medium Term Financial Strategy (2018/19 – 2022/23) - Cabinet 12th December 2017

Appendix C – 2017 Budget (Savings) Proposals

Appendix D - 2017 (Prior Year) Overview & Scrutiny Recommendations Appendix E - 2018 (New) Budget Proposals

9. Local Government (Access to Information) Act 1985

Background papers: 5 year Medium Term Financial Strategy (2018/19 - 2022/23) - Cabinet 12^{th} December 2017

Financial Scrutiny: Understanding your Role in the Budget Process

This document summarises issues and questions you should consider as part of your review of financial information. You might like to take it with you to your meetings, and use it as an aide-memoir.

Overall, is the MTFS and annual budget:

- A financial representation of the council's policy framework/ priorities?
- Legal (your Section 151 Officer will specifically advise on this)?
- Affordable and prudent?

Stage 1 – planning and setting the budget

Always seek to scrutinise financial information at a strategic level and try to avoid too much detail at this stage. For example, it is better to ask whether the proposed budget is sufficient to fund the level of service planned for the year rather than asking why £x has been cut from a service budget.

Possible questions which Scrutiny members might consider –

- Are the MTFS, capital programme and revenue budget financial representations of what the council is trying to achieve?
- Does the MTFS and annual budget reflect the revenue effects of the proposed capital programme?
- How does the annual budget relate to the MTFS?
- What level of Council Tax is proposed? Is this acceptable in terms of national capping rules and local political acceptability?
- Is there sufficient money in "balances" kept aside for unforeseen needs?
- Are services providing value for money (VFM)? How is VFM measured and how does it relate to service quality and customer satisfaction?
- Have fees and charges been reviewed, both in terms of fee levels and potential demand?
- Does any proposed budget growth reflect the council's priorities?
- Does the budget contain anything that the council no longer needs to do?
- Do service budgets reflect and adequately resource individual service plans?
- Could the Council achieve similar outcomes more efficiently by doing things differently?

Stage 2 – Monitoring the budget

It is the role of "budget holders" to undertake detailed budget monitoring, and the Executive and individual Portfolio Holders will overview such detailed budget monitoring. Budget monitoring should never be carried out in isolation from service performance information. Scrutiny should assure itself that budget monitoring is being carried out, but should avoid duplicating discussions and try to add value to the process. Possible questions which Scrutiny members might consider –

- What does the under/over spend mean in terms of service performance? What are the overall implications of not achieving performance targets?
- What is the forecast under/over spend at the year end?
- What plans have budget managers and/or the Portfolio Holder made to bring spending back on budget? Are these reasonable?
- Does the under/over spend signal a need for a more detailed study into the service area?

Stage 3 – Reviewing the budget

At the end of the financial year you will receive an "outturn report". Use this to look back and think about what lessons can be learned. Then try to apply these lessons to discussions about future budgets. Possible questions which Scrutiny members might consider —

- Did services achieve what they set out to achieve in terms of both performance and financial targets?
- What were public satisfaction levels and how do these compare with budgets and spending?
- Did the income and expenditure profile match the plan, and, if not, what conclusions can be drawn?
- What are the implications of over or under achievement for the MTFS?
- Have all planned savings been achieved, and is the impact on service performance as expected?
- Have all growth bids achieved the planned increases in service performance?
- If not, did anything unusual occur which would mitigate any conclusions drawn?
- How well did the first two scrutiny stages work, were they useful and how could they be improved?

HARINGEY COUNCIL MEDIUM TERM FINANCIAL PLAN - APRIL 2018 - MARCH 2023

HARINGEY COUNCIL ME	2017/18	Movement	2018/19	Movement	2019/20	Movement	2020/21	Movement	2021/22	Movement	Appendix 1 2022/23
Services	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Priority 1	55,913.43	(1,748)	54,165.18	(310)	53,855.18	0.00	53,855.18	0.00	53,855.18	0.00	53,855.18
Priority 2	91,173.29	679.82	91,853.11	10.29	91,863.41	65.05	91,928.46	188.71	92,117.17	319.10	92,436.28
Priority 3	29,073.90	(1,660)	27,413.90	(150)	27,263.90	0.00	27,263.90	0.00	27,263.90	0.00	27,263.90
Priority 4	5,372.53	(50)	5,322.53	0.00	5,322.53	0.00	5,322.53	0.00	5,322.53	0.00	5,322.53
Priority 5	19,959.01	(50)	19,909.01	(120)	19,789.01	0.19	19,789.20	(0)	19,788.96	0.00	19,788.96
Priority X	38,759.28	(226)	38,533.78	(3,725)	34,808.78	(1,500)	33,308.78	(20)	33,288.78	0.00	33,288.78
Non Service Revenue	15,510.83	1,360.14	16,870.97	11,360.25	28,231.22	4,666.28	32,897.50	6,175.24	39,072.74	6,584.18	45,656.92
Total Budget Requirement	255,762.27	(1,694)	254,068.48	7,065.54	261,134.03	3,231.52	264,365.55	6,343.72	270,709.26	6,903.28	277,612.54
Unidentified Savings	0.00		0.00		9,941.05		11,163.08		12,698.74		13,073.41
Balanced Budget Position	255,762.27		254,068.48		251,192.98		253,202.46		258,010.52		264,539.14
Funding											
New Homes Bonus	5,711.50	(3,012)	2,699.78	0.00	2,699.78	0.00	2,699.78	0.00	2,699.78	0.00	2,699.78
Adult Social Care Grant	1,195.00	(1,195)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Revenue Support Grant	38,590.00	(38,590)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Council Tax	93,773.00	8,143.77	101,916.77	4,627.88	106,544.65	2,695.04	109,239.69	4,354.84	113,594.53	4,528.61	118,123.14
Retained Business Rates	22,084.00	86,423.98	108,507.98	(3,526)	104,981.51	1,921.29	106,902.79	438.77	107,341.56	2,000.00	109,341.56
Top up Business Rates	54,232.00	(54,232)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total Main Funding	215,585.50	(2,461)	213,124.54	1,101.40	214,225.94	4,616.32	218,842.26	4,793.61	223,635.87	6,528.61	230,164.49
Public Health	20,742.00	(539)	20,202.71	(525)	19,677.44	0.00	19,677.44	0.00	19,677.44	0.00	19,677.44
Other core grants	10,652.76	2,587.66	13,240.43	4,049.17	17,289.60	(2,607)	14,682.76	14.45	14,697.21	0.00	14,697.21
Contribution from /to Reserves	8,782.00	(1,282)	7,500.00	(7,500)	0.00	0.00	0.00	0.00	0.00	0.00	0.00
TOTAL FUNDING	255,762.26	(1,695)	254,067.67	(2,875)	251,192.98	2,009.49	253,202.46	4,808.06	258,010.52	6,528.61	264,539.14

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Corporate Priority 1

Enable every child to have the best start in life, with high quality Education

Ref	Proposal	2017-18 £000's	2018-19 £000's	2019-20 £000's	2020-21 £000's	2021-22 £000's	Total £000's	Current Budget	Current Staff	Delivery Risk RAG
1.1	Service Redesign and Workforce	300	150	-	-	-	450	10,601	545	Amber
1.2	Early Help & Targeted Response	62	100				162	12,583	47	Amber
1.3	Family Group Conferencing	200	100	-	-	-	300	30	n/a	Green
1.4	Family Based Placements	100	175	-	-	-	275	12,583	147	Amber
1.5	Care Leavers - Semi Independent Living	25	75	-	-	-	100	1,699	147	Amber
1.6	Adoption and Special Guardianship Order payments	150	148	310	-	-	608	2,739	147	Amber
1.7	New Models of Care		1,000				1,000	pooled budgets	pooled workforce	Red
	Total	2,762	1,748	310	-	-	4,820			
Corporat	e Priority 3	A clean	and saf	e borou	gh whe	re peopl	e are pr	oud to live		
	Charge Green waste - income generation	375	375				750		N/A	Amber
3.2	Charging for Bulky Household Waste	300	100				400	N/A	N/A	Green
3.3	Charging for Replacement Wheelie Bins	100	50				150	N/A	N/A	Green
3.4	Developers etc	50	50				100	N/A	N/A	Green
3.5	Flats Above Shops -Provision of bags - Service reduction	120					120	N/A	N/A	Green
3.5	Reduce Outreach/ Education team - Service reduction	50	65				115	N/A	N/A	Green
3.6	Closure of Park View Road R&R - Service reduction	115	115				230	N/A	N/A	Green
3.7	Veolia Operational Efficiencies	200					200	N/A	N/A	Green
3.7	Rationalisation of Parking Visitor Permits	125	225				350	N/A	N/A	Green
3.8	Relocation of Parking/CCTV processes and appeals		380				380	N/A	13	Amber
3.9	Sustainable Transport in CO2 Parking Permit Charge	100	300				400	N/A	N/A	Green
	Total	1,535	1,660	-	-	-	3,195			

Corporate Priority 1

Enable every child to have the best start in life, with high quality Education

Ref	Proposal	2017-18 £000's	2018-19 £000's	2019-20 £000's	2020-21 £000's	2021-22 £000's	Total £000's	Current Budget	Current Staff	Delivery Risk RAG
Corporate F		Enabling)							
6.1	Shared Service Centre - new delivery model for shared services		250	1,500	1,500		3,250	9,025	336	Green
6.2	Alexandra House - Decant		250	750			1,000	n/a	n/a	Green
6.3	Closure of internal Print Room		51				51	1,364	22	Green
	Total		551	2,250	1,500	-	4,301			
	Overall Total (Pre-Agreed) Savings		3,959	2,560	1,500	-	12,316			

Children's Services - Service Redesign and Workforce

Priority	1
Current Service Area	Children's Services
Responsible Officer:	Director of Children's Services
Reference:	Children's Services - Service Redesign and Workforce
Type of saving:	Efficiency saving/service redesign
Version:	1.0

carers in need of using the service.	More responsive service which will contribute to a more timely service for this cohort
In relation to the Independent Reviewing Service this will limpact on the looked after children cohorts	A greater level of independence from the service should ensure better outcomes for looked after children
In relation to the front door assessment proposal, this should impact on families accessing social care services	Ensuring that only those families in need of social care services are in receipt of them, rather than engaging with families that do not meet the threshold for intervention.

Outcomes

Impact on Residents

In relation to the contact convice this will impact on parents and

Proposal:

A number of pieces of work are included within this proposal which together contribute to savings across the workforce. This includes:

PROPOSAL

Contact Service

Reconfiguration of the service based around typical contact need (sessional evening & weekend) in order to reduce the cost of contact per hour, alongside the introduction of a rota system which enables a reduction of

Independent Reviewing Officers

This function is currently provided in-house and could be externally commissioned to yield savings. This would also enable a much greater level of independent challenge, supporting the delivery of better outcomes for our looked after children. This proposal will also enable a greater level of accountability across this function which would be set out within the procurement and contract process.

Reduction in Agency Spend

Actively reduce the levels of agency by converting posts to permanent staff alongside developing a strong retention strategy to ensure this is a sustainable proposal.

Service Redesign

It is proposed that we redesign our services, as a consequence of managing demand into social care, which will enable the service to appropriately reduce the workforce to better meet need.

This proposal will be delivered by ensuring that only those that require social care services are assessed, based upon the Thresholds of Need partnership document.

Those that are provided with support will receive it in a more timely and effective way, through the implementation of new practice tools which strengthen our work with families. This will also enable cases to be progessed through

		SUMMARY			
Base Data		Financial Data £000		Workforce Data	
Current budget		10,601	Employees	545	ζ
					Page
Savings/Invest		£000	Change in employees		Ņ
	Year 1	300	Year 1	10	C.
	Year 2	150	Year 2	30	
	Year 3	0	Year 3		
	Year 4	0	Year 4		
	Year 5	0	Year 5		
	Total	450	Total	40	

Rationale

Contact Service

At present the service delivers contact across the year at £81 per hour. However contact is typically required after school, during the evenings or at weekends and there is an opportunity to reduce the hourly unit cost by reconfiguring the service so that workforce availability is matched to service need

Independent Reviewing Officers

This is a statutory requirement and a number of other local authorities have externally commissioned the service to release workforce savings. Some initial analysis has indicated that a new delivery model could provide a £100k saving.

Reduction in Agency Spend

Although there have been some success in efforts to reduce the number of agency by recruiting permanent staff over 16/17, there is a need to continue this work in order to build a robust and sustainable workforce whilst releasing savings across 17/18.

Service Redesign

By more effectively managing demand, a reduction in the workforce could be delivered which would better meet need. This would mean that by ensuring that only those that require social care services are assessed, practitioners can more effectively focus upon families who need a service. Those that are provided with support will receive it in a more timely way, through the implementation of new practice tools which strengthen and support our work with families. This will also enable cases to be progessed through the system more efficiently.

Key benefits - financial and non-financial

Contact Service

Financial: £80k

Non-Financial: More flexible pool of resources for this function based upon need.

Independent Reviewing Officers

Financial: 100k

Non-Financial: Increased levels of independence and scrutiny as well a more flexible pool of resources

Reduction in Agency Spend

Financial: £120k

Non-Financial:More sustainable and robust workforce

Front Door Assessments

Financial: £150k

Non-Financial: Increase the timeliness of assessments and permanency planning

Internal dependencies and external constraints

- Commissioning and Procurement dependencies related to the IRO service
- Implementation of the Recruitment and Retention Strategy
- Market dependencies: Availability of permanent staff

Procuremen	t s	tra	tegy
------------	-----	-----	------

Yes - this saving includes a reduction of staff

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k			
Benefits Estimated (Savings)	300	150	0	0	0			
Reduced benefits due to lead-on time (if applicable)								
Additional Cost Estimated	0	0						
Net Impact Cost/(Savings)	300	150			0			
Cumulative Cost/(Savings)	300	450	450	450	450			
Payback Period: Not applicable								

Early Help & Targeted Response

Priority	1
Current Service Area	Early Help & Targeted Response
Responsible Officer:	AD Early Help & Prevention/Head of Targeted Response
	and Youth Justice
Reference:	Early Help
Type of saving:	New delivery model
Version:	1.0

	,	people
b & Prevention/Head of Targeted Response stice		
model		
_		

Impact on Residents

Fewer Children and Young People in Care

Proposal:

Through the implementation and delivery of the Targeted Response offer as part of the Early Help model it is anticipated that escalation in the number of Looked After Children would be prevented and the associated saving delivered. This will be as a consequence of enabling supporting families to remain together where possible.

PROPOSAL

This work would also contribute to the prevention of further escalation of the number of looked after children, by providing the right support at an earlier point.

This will include:

- Direct work with children and parents,
- Improving school / home relationships and behaviour management approaches,
- Supporting positive parental attitudes & behaviours as well as a range of other services which support assessment and decision making.

Rationale:

We believe that children are best supported in strong and resilient families and want to promote this by offering a range of early help and targeted support services to enable families to do this where possible. This will decrease the demand for social care intervention, specifically for looked after children, whilst providing better outcomes for children and their families.

Benefits:

Financial: £162k

Non-Financial: A reduction in children needing to become looked after.

Procurement strategy:

n/a

Base Data		Financial Data £000		Workforce Data
Current budget Savings/Invest		12,583 £000	Employees Change in employ	47 yees
-	Year 1	62		n/a
	Year 2	100	Year 2	n/s
	Year 3	0	Year 3	
	Year 4	0	Year 4	
	Year 5	0	Year 5	
	Total	162	Total	

Outcomes

Improve lives of children and young

Internal dependencies and external constraints: none

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	62	100			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	62	100			
Cumulative Cost/(Savings)	62	162	162	162	162
Payback Period: Not applicable					

Family Group Conferencing

Priority	1
Current Service Area	Looked After Children
Responsible Officer:	AD Safeguarding & Social Care/Head of Quality
Responsible Officer.	
	Assurance
Reference:	Family Group Conferencing
Type of saving:	New delivery model
Version:	1.0

Priority	
Current Service Area	Looked After Children
Responsible Officer:	AD Safeguarding & Social Care/Head of Quality
	Assurance
Reference:	Family Group Conferencing
Type of saving:	New delivery model
Version:	1.0
•	

Proposal:

This proposal relates to increasing the use of Family Group Conferences (FGC), to support those children who have just become looked after by the council or are on the edge of care, so that they can safely be returned home or remain with their families.

PROPOSAL

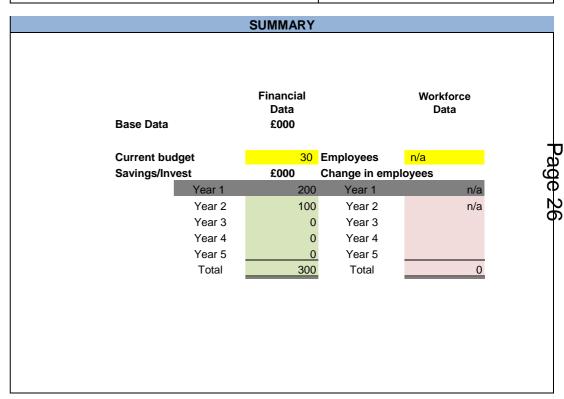
This will enable better outcomes for families and also reduce the cost of placements.

Rationale:

Haringey Council continues to experience high demand for statutory services, including a persistently high number of children and young people becoming Looked After. Whilst decision-making and application of thresholds have both been strengthened over the past 18 months, any further net reductions in Looked After Children (LAC) will require different forms of intervention with families before a child is accommodated.

Family Group Conferencing is an internationally recognised evidence-based intervention, which originated in New Zealand, and has shown good results in diverting of children from coming from care and reduction in dependency on specialist services, by increasing family capacity to make decisions and increased resilience.

Impact on Residents	Outcomes
Fewer Children and Young People in Care	Improve lives of children and young people



Kev benefits:

Phase 1 of this project delivers on the cross-cutting theme of Value for Money, by replacing the commissioned service with a new, tested provider.

Phase 2 is expected to have an immediate, measurable impact on reducing the length of time a proportion of children and young people remain in care who are currently represented in the social care Looked After Children numbers.

Phase 3: is expected to have medium term (2017/18), measurable impact on reducing the length of time a proportion of children and young people remain in care who are currently represented in the social care Looked After Children numbers. It will achieve this through three measurable benefits

- Decrease the number of children coming into care, with a focus on 15-17 age group
- Increase the number of children/young people returned home
- Reduce the number of short term placements (1week 6months)

Phase 4 is expected to extend the outcomes from Phase 3 with further positive impacts on the number and duration of cases within other parts of the Children's Social Care system, such as subject to Child in Need or Child Protection plans, and Care Leavers. It achieves this through delivering on two key cross-cutting themes from the Corporate Plan:

- Prevention and early intervention supporting families to solve their problems before they become too entrenched and to reduce their need for statutory services.
- Working together with our communities the Family Group conferences model supports wider Council efforts to build family and community resilience by giving a child's wider network a central role in co-producing positive outcomes for the child.
- Providing better outcomes for young people within the criminal justice system

Procurement strategy:

By May 2017 award a block contract for a Family Group Conferences supplier.

Internal dependencies and external constraints:

Dependent on having an appropriate Looked After Children cohort who would benefit from Family Group Conferences

Cost Benefit Analysis	2017-18	2018-19	2019-20	2020-21	2021-22
(CBA)	£k	£k	£k	£k	£k
Benefits Estimated	330	160	0	0	0
Reduced benefits due to					
Additional Cost Estimated	130	60	0	0	0
Net Impact Cost/(Savings)	200	100	0	0	0
Cumulative Cost/(Savings)	200	300	300	300	300
Payback Period: 1 years					

Family Based Placements

Priority	1
Current Service Area	Looked After Children
Responsible Officer:	AD Safeguarding & Social Care/Head of Children in Care
Reference:	Family Based Placements
Type of saving:	Efficiency savings
Version:	1.0

Proposal:

By increasing the range and type of in-house foster carers, alongside strengthening our Independent Fostering Agency arrangements, young people will be enabled to remain more locally, in appropriate family based placements which better meet their needs and achieve improved outcomes.

An initial review had indicated that there are a small number of children currently in residential placements where we could deliver care closer to home, which would also be better value for money.

This will mean that children and young people are provided with placements that better meet their needs as part of our ambition to deliver high quality care for our Looked After Children.

Rationale: Analysis has indicated that by offering more family based placements, savings could be achieved, with a focus on those children who would most benefit from being appropriately stepped down into in-house foster care or Independent Fostering Agency.

Benefits:

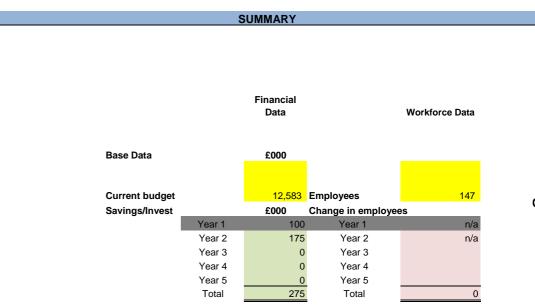
Financial: £275k

Outcome: Will better meet the needs of Looked After Children more locally

Procurement strategy:

A commissioning exercise would need to be undertaken with an Independent Fostering Agency.

Impact on Residents	Outcomes
Looked After Children cohort positively impacted via more	Better permanency outcomes for Looked
appropriate care offer	After Children



Internal dependencies and external constraints:

This saving is dependent on the availability of appropriate foster carers and Independent Fostering Agency. arrangements

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	100	175	0	0	0
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	100	175	0	0	0
Cumulative Cost/(Savings)	100	275	275	275	275
	Payback P	eriod: not app	licable	•	•

Care Leavers: Semi-Independent Living

Priority	1
Current Service Area	Care Leavers
Responsible Officer:	AD Safeguarding & Social Care/Head of Children in
	Care
Reference:	Care Leavers: Semi-Independent Living
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
Reducing dependence; building financial	Improved independence for care leavers;
independence; careleavers living as other young	better tenancy sustainment; higher
people in the community but with support.	employment rates for vulnerable young
	people.

Proposal:

Review the current Semi Independent Living cohort and where appropriate, consider easing the transition to financial independence more efficiently, where care leavers have successfully been supported to live independently. This provision of support would remain in line with statistical neighbours and aligned with the Supporting Housing proposal.

PROPOSAL

Rationale:

The Leaving Care Service has a function to support the transition of living independently for care leavers. Analysis has suggested that an indepth review would identify cases where payments could be ceased and clarify for future.

		Financial Data		Workforce Data
Base Data	ı	£000		
Current be	udget	1,699	Employees	147
Savings/Ir	nvest	£000	Change in e	mployees
(up to)	Year 1	25	Year 1	n/a
	Year 2	75	Year 2	n/a
	Year 3	0	Year 3	
	Year 4	0	Year 4	
	Year 5	0	Year 5	
	Total	100	Total	0

Benefits:

Financial: £100k

Procurement strategy:

N/A

Internal dependencies and external constraints: None

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k		
Benefits Estimated	25	75					
Reduced benefits due to							
Additional Cost Estimated							
Net Impact Cost/(Savings)	25	75	0	0	0		
Cumulative Cost/(Savings)	25	100	100	100	100		
Payback Period: Not applicable							

Adoption and Special Guardianship Order Payments

Priority	1
Current Service Area	Permanency
Responsible Officer:	AD Safeguarding & Social Care/Head of Children in Care
Reference:	Adoption and Special Guardianship Order Payments
Type of saving:	Efficiency savings
Version:	1.0

1
Permanency
AD Safeguarding & Social Care/Head of Children in Care
Adoption and Special Guardianship Order Payments
Efficiency savings
1.0

PROPOSAL

Proposal:

The proposal is based upon a review of support provision across adoption and Special Guardianship Orders, with a view to bringing the council in line with comparator boroughs and achieve savings through changes in the policy in three areas:

Payments for Adoptive Parents (£298k)

To refresh the payment policy for adoptive parents in order to reduce the spend in this area by limiting the length of time financial support is provided.

Special Guardianship Order Payments (£250k)

To refresh the payment policy for Special Guardianship Order payments in order to reduce spend in this area by making this by exception rather than a standard practice

Adoption Transport Allowances (£60k)

To review and refresh the adoption transport allowance in order to reduce spend in this area.

Rationale:

Payments for Adoptive Parents

Whilst it is common practice for support to be offered to adoptive parents this should be provided as an outcome of decisions following the financial capacity assessment. It is thought that by refreshing the policy and implementing it from April 2017, it is possible to reduce payments by having a clear process to follow which includes provision of assessed and time limited financial support.

Special Guardianship Order Payments

To refresh the payment policy for Special Guardianship Order payments in order to reduce spend in this area by making bringing payments in line with other local authorities. Initial analysis indicates that savings could be yielded by implementing these changes going forward but it would be highly challenging to do this retrospectively.

Adoption Transport Allowances

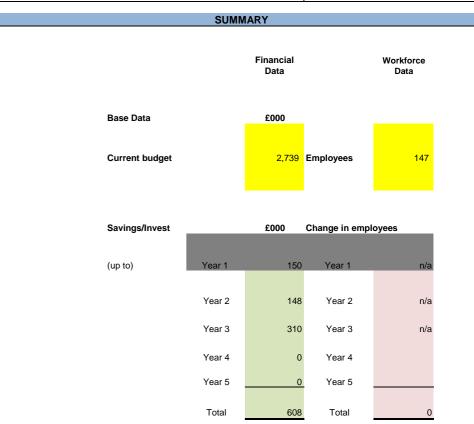
There is a need to review the transport payment offer for adoption as there are currently significant transport payments being made. Early analysis indicates that there could be a monthly saving once this expenditure is bought into line.

Benefits:

Financial: £608k

Procurement strategy:

Impact on Residents	Outcomes
Financial implications for Adopters and guardians	Increased equitability of support



Internal dependencies and external constraints:

This saving is based upon implementation of policy changes

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	150	148	310	0	0
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	150	148	310	0	0
Cumulative Cost/(Savings)	150	298	608	608	608
Pa	yback Period:	Not applicable	e	ı	

New Models of Care

Priority	1
Current Service Area	Children's Social Care and Health
Responsbile Officer:	Director of Children's Services/AD
Tresponsbile Officer.	Commissioning/Director of Public Health
Reference:	New Models of Care
Type of saving:	New Delivery Model
Version:	1.0

PROPOSA

Proposal:

There are potentially further savings achievable across Priority 1 through partnerships and joint working including: integration with Haringey CCG, development of an Accountable Care Partnership with Islington Council and both Haringey and Islington CCGs, transformation across North Central London cluster, and shared services with other authorities.

These savings have not yet been quantified but we anticipate joint working will add at least £1m by18/19 to the achievement of savings targets for P1.

Rationale:

In the context of the MTFS, it is important that services explore opportunities to work together to improve service offer through integration and Value for Money.

	its:

Financial: £1m

Procurement strategy:

N/A

Impact on Residents	Outcomes
More efficient pathways for accessing care	More efficient pathways for accessing care

	SL	JMMARY		
Base Data		Financial Data £000		Workforce Data
Current b	udget	pooled budgets	Employees	pooled workforce
Savings/In	vest	£000	Change in e	mnlovees
Savings/In	vest Year 1	£000	Change in e	mployees
Savings/In (up to)			Year 1	mployees tbo
	Year 1	0	Year 1	
	Year 1 Year 2	1,000	Year 1 Year 2	
	Year 1 Year 2 Year 3	0 1,000 0	Year 1 Year 2 Year 3	

Internal dependencies and external constraints:

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k	
Benefits Estimated (Savings)		1000				
Reduced benefits due to lead- on time (if applicable)						
Additional Cost Estimated						
Net Impact Cost/(Savings)	0	1000				
Cumulative Cost/(Savings)	0	1000	1000	1000	1000	
Payback Period: n/a						

Green Waste Charging

Priority	3				
Current Service Area	Service Area Commercial & Ops - Neighbourhood Action				
Reference:	Green Waste Charging				
Type of saving:	Increase in income				
Responsible Officer:	Waste Strategy Manager				
Version:	1.0				

Impact on Residents	Outcomes		
Free garden waste collection service stops	Resident satisfaction rates decrease		
	Potential increase in fly tipping		
	Reduction in recycling rate - 2%		
	Potential greater contamination of Dry		
	Recycling		
	Increased side waste		

Proposal:

Charging for Garden Waste: Stopping the current free weekly universal green waste collection service and reverting to a weekly opt in charged green waste collection service. The charge would be set at £75 per annum.

PROPOSAL

Rationale:

Green garden waste is household waste for which a charge can be made for the collection. The service will be paid for by those who opt in only rather than a contract cost which is funded universally by all residents.

Key benefits:

An estimate of £150K has been deducted and includes, call centre, IT development, container costs administration and any additional treatment/disposal costs.

By charging for green waste and proposing that we provide composting bins 'at costs' we will be encouraging residents to deal with their waste sustainably at source.

	SUMMA	RY	
	Financial		Workforce
	Data		Data
Base Data	£000		
Current budget	N/A	Employees	N/A
Savings/Invest	£000	Change in e	mployees
Year 1	375	Year 1	n/a
Year 2	375	Year 2	n/a
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
Total	750	Total	0
ternal dependencies and external	constraints:		
وأمامه والمراكي والمالين ووارسو والموسود		_	

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Internal dependencies and external constraints:

Chargeable service will be fully administered by Veolia.

Develop IT booking provision.

Will need to complete a communications plan.

Procurement strategy - N/A

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k		
Benefits Estimated (Savings)	375	375					
Reduced benefits due to lead-on time (if applicable)							
Additional Cost Estimated							
Net Impact Cost/(Savings)	375	375	0	0	0		
Cumulative Cost/(Savings)	375	750	750	750	750		
Payback Period: n/a							

Charge for Bulky Household Waste

Priority	3	
Current Service Area	Commercial & Ops - Neighbourhood Action	
Reference:	Charge for Bulky Household Waste	
Responsible Officer:	Waste Strategy Manager	
Type of saving:	Increase in income	
Version:	1.0	

Impact on Residents	Outcomes
Stopping a free bulk waste collection service to a	Fly tipping may increase
	Increased use of R & R
	Resident Satisfaction may be reduced
	Could increase side waste

Proposal:

To move from a free bulk collection service for recyclables to a standard bulky waste collection service where a charge of £25 would be levied for the collection of up to 4 items plus £10 for each additional item.

PROPOSAL

Rationale:

- 24 London boroughs charge for all bulky collections.
- 10 offer some form of concession.
- In North London only Hackney and Waltham Forest also have some element of free bulky collections
- Evidence from Newham saw a 75% reduction demand with no discernible increase in fly-tipping when they introduced a charge.
- Modelled a 60% drop in demand for bulky collections from 30,850 p/a to 11500 p/a. Impact on recycling rate will be low as material will still go to the bulk waste recycle facility at Edmonton.

SUMMARY Financial Workforce Data Data **Base Data** £000 **Current budget** N/A Employees N/A Savings/Invest Change in employees Year 1 Year 1 Year 2 100 Year 2 Year 3 Year 3 Page 33 Year 4 Year 4 Year 5 Year 5 Total 400 Total

Key benefits

Total savings and Income generated has been estimated at £400K pa based on the demand levels noted above and an average price of £35 per collection.

Procurement strategy

N/A

Internal dependencies and external constraints

- Likely to lead to increase in tonnage through Reuse & Recycling centres.
- Veolia will need to develop with the Council an IT online booking system.
- A Communications plan will need to be developed.

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	300	100			
Reduced benefits due to lead- on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	300	100	0	0	0
Cumulative Cost/(Savings)	300	400	400	400	400
Payback Period: n/a					

Charging for replacement wheelie bins

Priority	3
Current Service Area	Commercial & Ops - Neighbourhood Action
Reference:	Charging for replacement wheelie bins
Responsible Officer:	Waste Strategy Manager
Type of saving:	Increase in income
Version:	1.0

PROPOSAL

Impact on Residents	Outcomes
Free service becoming chargeable for new or replacement residual and recycling bins	May discourage recycling
	Increase in stolen bins
	Impact on resident satisfaction

Proposal:

Charging for new and replacement containers to residents for both recycling and residual bins.

Rationale:

Based on the assumption that once the charge is introduced demand for containers will reduce by 50%, resulting in the number of requests for containers reducing from 8,000 to 4,000. The savings are made up of two components, the reduction in the current contractual sum (£100K) together with a profit of £11.00 per bin equating to an annual sum of £50K. It is assumed that both recycling and residual bins will be charged for.

Creates a value to the bins – engender greater responsibility for looking after bins and responsible waste management. Some other local authorities charge for replacement containers – Enfield and Brent for example.

The Outreach team would continue to vet requests to encourage recycling and correct use and allocation of containers.

Key benefits:

Total Income generated has been estimated at £100K in the 1st year and £50k in the following year based on the demand levels noted above.

Procurement strategy

N/A

	S	UMMARY		
		Financial Data		Workforce Data
Base Data		£000		
Current budget		N/A	Employees	N/A
Savings/Invest		£000	Change in emp	loyees
	Year 1	100	Year 1	n/a
	Year 2	50	Year 2	n/a
	Year 3		Year 3	
	Year 4		Year 4	
	Year 5		Year 5	
	rear 5		10010	

Internal dependencies and external constraints:

Continued outreach team to determine residents needs.

Risk that if this policy is announced in advance it could lead to a demand on containers whilst still free.

New IT / online payment system to be developed with Veolia.

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	100	50			
Reduced benefits due to lead- on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	100	50	0	0	0
Cumulative Cost/(Savings)	100	150	150	150	150
Payback Period: n/a					

Charging for recycling bins and increasing residual bins for RSLs, Managing Agents, Developers etc...

Priority	3
Current Service Area	Commercial & Ops - Neighbourhood Action
Reference:	Charging for recycling bins and increasing residual bins for RSLs, Managing Agents, Developers etc
Responsible Officer:	Waste Strategy Manager
Type of saving:	Increase in income
Version:	1.0

Impact on Residents	Outcomes
	May discourage recycling
Free service to Managing agents/developers becoming	Charging for recycling bin hire would make
chargeable for supply/replacement of Communal	flats policy consistent with schools bin
Recycling bins - possibility of costs being passed to	charges
residents	Ğ
	Could increase levels of stolen bins
	Could increase side waste

Proposal:

Extend charging of managing agents/developers for hire/replacement of communal recycling bins and review communal residual bin hire charge

PROPOSAL

Rationale:

Currently managing agents of blocks of flats are charged £145/year(£2.80/week) for Communal Residual Waste bin hire but Communcal Recycling bins are made availabel free of charge, at the council's expense for supply, repair/maintenance and replacement.

Set Recycling Hire @ £145/year (£2.80/week);

Additional Income =£100K

Increase Residual hire charge by 20% to £3.40 per week = £20K additional income

Key benefits:

Total Income generated has been estimated at £50K pa.

Procurement strategy:

N/A

	SUMMARY		
	Financial Data		Workforce Data
Base Data	£000		
Current budget	N/A	Employees	N/A
Savings/Invest	£000	Change in em	ployees
Year 1	50	Year 1	n/a
Year 2	2 50	Year 2	n/a
Year 3	3	Year 3	
Year 4	1	Year 4	
Year 5	5	Year 5	
Total	100	Total	0

Internal dependencies and external constraints:

Income not guaranteed

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	50	50			
Reduced benefits due to lead- on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	50	50	0	0	0
Cumulative Cost/(Savings)	50	100	100	100	100
Payback Period: n/a					

Reduce Education & Outreach Team

Priority	3
Current Service Area	Commercial & Ops - Neighbourhood Action
Reference:	Reduce Education & Outreach Team
Responsible Officer:	Waste Strategy Manager
Type of saving:	Stopping /Reducing service
Version:	1.0

PROPOSAL

Impact on Residents	Outcomes
Potentially less engagement/ communications with	Reduced recycling
residents on waste minimisation, recycling and waste	
collection issues	
	Increased fly tipping
	Residents satisfaction levels reduced

Proposal:

Restructure entire Veolia Communications, Education & Outreach function and reduce Education/Outreach team by 50%.

Rationale:

Following changes in the Veolia contract with service level reductions and changes in legislation relating to recycling (i.e.TEEP) the need for Veolia to have all the tools to deliver performance targets has reduced. Therefore it is proposed to reduce the educational and outreach team and review how the remaining resources can be used more effectively by working more closely with Council's communication team.

Key benefits:

The proposed changes would deliver a savings of £115K pa.

	SUMMARY			
Base Data	Financial £000		Workforce	
Current budget Savings/Invest	N/A £000	Employees Change in emp	N/A loyees	
Year 1	50	Year 1	n/a	
Year 2	65	Year 2	n/a	
Year 3		Year 3		
Year 4		Year 4		τ
Year 5		Year 5		ag
Total	115	Total	0	Je

Internal dependencies and external constraints:

Review and negotiation of contractual performance targets/ payment mechanism with Veolia. There will be a greater need for the outreach team to support the other income/service change proposals as set out in this document. Therefore savings split over two years.

Procurement strategy:

Personnel Implications:

Up to 4 Veolia staff members could be made redundant. The Council will be liable for redundancy payments.

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	50	65			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	50	65	0	0	0
Cumulative Cost/(Savings)	50	115	115	115	115
	Payl	back Period:	n/a	I	l

Page 3

Close Park View Road R&R

Priority	3
Current Service Area	Commercial & Ops
Reference:	Close Park View Road R&R
Responsible Officer:	Waste Strategy Manager
Type of saving:	Stopping /Reducing service
Version:	1.0

PROPOSAL

Impact on Residents	Outcomes
Reduction of an R&R site	Reduction in resident satisfaction
	Potential increase in fly tipping

Proposal:

To close the Park View Road Reuse and Recycling Centre

Rationale:

Historically Haringey has had only one Reuse and Recycling Centre, which has been a small site on Park View Road (PVR), Tottenham. The borough now has a larger second site in the centre of the borough, which can cater for the waste which is currently deposited at PVR. The impact of the closure of PVR is assumed to be minimal as those who wish to responsibly dispose of their waste in a car will travel to an alternative site within the NLWA network, including the Western Road site. As part of its DCO application NLWA intend to add to the current network by building a new R&R site at Edmonton in 2020/21. The PVR site is earmarked for redevelopment as part of the wider regeneration proposals for residential housing/ new school on Ashley Road Depot. Relocating the site locally (Sedge Road) has been considered, however the cost of this site has been estimated at a £1m plus and would not deliver the £230K revenue savings. Also the site could be made redundant with the building of the new R&R site at Edmonton.

		SUMMARY		
Base Data		Financial Data £000		Workforce Data
Current bud	lget	N/A	Employees	N/A
Savings/Inv	est	£000	Change in empl	oyees
	Year 1	115	Year 1	n/a
	Year 2	115	Year 2	n/a
	Year 3		Year 3	
	Year 4		Year 4	
	Year 5		Year 5	
	Total	230	Total	0

Key benefits:

Revenue savings of £230K paid to NLWA through the levy payment.

Internal dependencies and external constraints:

Value of the regeneration site at Ashley Road has been calculated on the site being vacant, including the PVR R&R. The capital receipt for this site is helping to fund the proposed new depot site/ development at Marsh Lane.

Procurement strategy:

Personnel Implications: London Waste Limited will need to relocate or make redundant up to 5 staff

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	115	115			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	115	115	0	0	0
Cumulative Cost/(Savings)	115	230	230	230	230
Payback Period: n/a					

Rationalisation of Visitors Permits and increase in hourly permit charge.

Priority	3
Current Service Area	Traffic Management
Reference:	Rationalisation of Visitors Permits and increase in hourly permit charge.
Responsible Officer:	Head of Traffic Management
Type of saving:	Increase in income
Version:	1.0

PROPOSAL

Impact on Residents	Outcomes
Residents will have to pay more for VP	Less VPs issued
Residents aged between 60and 75 will no longer be entitled to a concession	More journeys undertaken by walking, cycling or public transport

Proposal:

This involves a review of the Visitor Parking (VP) Permit scheme, rationalising provision of permits and bringing charges in line with other boroughs, see below.

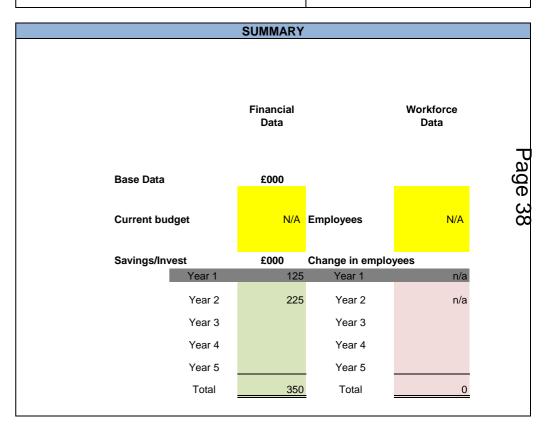
Proposals also involve reducing the concessionary entitlement, which currently offers a 50% reduction in charge to residents aged 60 years or over, and those registered disabled (this group is also allowed double the normal allocation of permits). In future it is proposed that this concession will be limited to those aged 75 years or over. No change is proposed to those residents registered as disabled.

The proposals include a reduction in the range of different types of VP permits offered, reducing unnecessary overheads. This will involve removing the two hourly, weekend and two weekly Permits.

It is proposed to increase the VP from 35p to 80p per hour.

Rationale:

For a borough with Inner London parking pressures the cost of an hourly visitor permit is low, which in turn does not help to manage demand for parking space and encourage residents and visitors to walk, cycle or use public transport. Rationalisation of the number of permits will help the administration of the scheme and reduce overheads.



Key benefits:

This would involve removing the current limit on the number of hourly permits that may be purchased, but increasing charges from 35p per hour to either;

-60p per hour, which would generate in the region of an additional £250k annually or -80p per hour, which would generate in the region of an additional £300k annually

Both estimates take account of a possible reduction in the numbers purchased

The concession change would result in a saving of £50K.

Internal dependencies and external constraints:

Will require IT development and working closely with Customer Services

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Procurement strategy:		
N/A		

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	125	225			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	125	225	0	0	0
Cumulative Cost/(Savings)	125	350	350	350	350
Payback Period: n/a					

Relocating Parking/CCTV Back office Processing & Appeals

Priority	3
Current Service Area	Traffic management
Reference:	Relocating Parking/CCTV Back office Processing & Appeals
Responsible Officer:	Head of Traffic Management
Type of saving:	New delivery model
Version:	1.0

PROPOSAL

Impact on Residents	Outcomes
None	None

Proposal:

To relocate 1st stage parking appeals and CCTV enforcement processing outside London. A number of operating models will be considered. Final 2nd stage appeals will be retained by the Council.

Rationale:

Services delivered outside of London attract reduced cost due to a number of factors which includes accommodation costs and staffing costs as well as benefits in being able to recruit more readily. The London Borough of Islington successfully operate an in house service provision in Manchester. We are also aware that the London Boroughs of Barnet, Enfield and Waltham Forest operate 1st stage appeals outside of London through a third party provider.

SUMMARY Financial Workforce Data Data Base Data £000 **Current budget** N/A Employees Savings/Invest £000 Change in employees Year 1 Year 1 Year 2 380 Year 2 13 Year 3 Year 3 Page 40 Year 4 Year 4 Year 5 Year 5 380 Total Total

Key benefits:

A reduction in operating costs of £380K

Internal dependencies and external constraints:

- IT systems will have to be developed and aligned between offices.
- Finding suitable accommodation to relocate staff.
- The potential recruitment of new staff.

Procurement strategy

A full procurement of the service would need to be undertaken, taking between 12 to 18 months

Personnel Implications: If agreed up to 13 staff would be relocated or transferred (TUPEd) to a new provider. Staff not willing to relocate will face compulsory redundancy.

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k	
Benefits Estimated (Savings)		380				
Reduced benefits due to lead- on time (if applicable)						
Additional Cost Estimated						
Net Impact Cost/(Savings)	0	380	0	0	0	
Cumulative Cost/(Savings)	0	380	380	380	380	
Payback Period: N/A						

Permits CO2 charging regime

Priority	3
Current Service Area	Sustainable Transport
Reference:	Permits CO2 charging regime
Responsible Officer:	Head of Traffic Management
Type of saving:	Increase in income
Version:	1.0

Impact on Residents	Outcomes
Increased cost for those resident with higher CO2	Residents select vehicles with lower
emissions.	CO2 emissions
	Improved air quality
	Reduced vehicles

SUMMARY

Financial

Data

£000

£000

300

400

N/A Employees

Change in employees

Year 1

Year 2

Year 3

Year 4

Year 5

Total

Workforce

Data

N/A

0

Proposal:

To review the existing CO2 charging regime and change the banding linked to the DVLA scheme. Also to remove the additional charge per vehicle per household.

PROPOSAL

Rationale:

The council's transport policies aim to reduce the harmful emissions from transport and improve air quality. As a result the Council introduced a CO2 emissions based permit charging structure in 2008. It is proposed to review the existing charges and introduce the same CO2 banding as used by the DVLA.

It also intended to remove the current incremental increase for additional cars per household as this has proved to be difficult to administrater.

Key benefits:

To charge vehicles with higher CO2 emissions. It is expected the charging regime will increase revenue up to £400K.

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Base Data

Current budget

Savings/Invest

Year 1

Year 2

Year 3

Year 4

Year 5

Total

New charging for bands will require IT development/costs. Permit charge increase will be subject to statutory consultation.

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ſ	Procurement strategy N/A

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k		
Benefits Estimated (Savings)	100	300					
Reduced benefits due to lead-on time (if applicable)							
Additional Cost Estimated							
Net Impact Cost/(Savings)	100	300	0	0	0		
Cumulative Cost/(Savings)	100	400	400	400	400		
	Payback Period: n/a						

Shared Service Centre

Priority	X
Current Service Area	Shared Service Centre

Proposal:	
	6.3

		N/A
	•	
9,025	Employees	336
£000	Change in e	mployees
3,250	Total	0
	= }	
	£000	

Outcomes

Impact on Residents

Detailed description:

- i. Carry out a high-level options review (November 2016)
 ii. Carry out a detailed options appraisal including cost and benefit analysis (April 2017)
 iii. Members agree new Service Delivery Model (June 2017)
 iv. Complete Transition to New Service Delivery Model (April 2018)

Benchmark and industry standard savings for shared services have been used to establish likely savings.

BENEFI	TS CASE					
	Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
il 2017)	Benefits Estimated (Savings)	0	250	1500	1500	
	Reduced benefits due to lead-on time (if applicable)					
0	Additional Cost Estimated					1
	Net Impact Cost/(Savings)	0	250	1500	1500	0 (
	Cumulative Cost/(Savings)	0	250	1750	3250	3250
		Additiona	al Cost Estim	nated		ı

COMMERCIAL CASE

Procurement strategy :

Procurement Strategy is dependant on the option chosen. Factors influencing timescale will include:

- The requirement to tender;
- Availability of appropriate existing Shared Service model;
- Need to be poke standardised processes.

FINANCIAL CASE

Key benefits

Financial - delivery of proposed MTFS savings. The benefits shown have yet to be verified through a detached business case but are an indication of when the savings would be realised. Confirmation of exact costs, benefits and timescales will be known once a detailed business case is prepared

Non-financial - improved service delivery through partnership working with other organisations, including access to better IT systems and sharing of improved processes and procedures

Funding	Total	2017-18	2018-19	2019-20	2020-21	2021-22
Position	(project life)	£k	£k	£k	£k	£k
Revenue funding from existing budget	0	TBC				
Revenue funding required – new	0					7
Project Management costs	0					a D D
Capital funding from existing budget	0	0	0	0	0	0
Capital funding required – new	0	0	0	0	0	0

MANAGEMENT CASE

Describe the delivery of the preferred option, including the approach to Project, project and change management, and the governance arrangements:

The preferred option for new delivery model for back-office services has yet to be determined as it is subject to an options review.

The Programme Management Office is currently leading a high-level options review. This will include alternative delivery models, risks, benefits, implementation costs and transition timescales.

Internal dependencies and external constraints:

Front-office services - significant potential synergies with front office services; needs of both services need to be considered as part of any future service delivery option

Personnel - significant impact on staff; could be subject to TUPE, and requirement to consult with Trade Unions and Staff

Alexandra House - Decant

Priority	X	
Current Service Area	All	
Proposal:		
		6.3

Impact on Residents	Outcomes		
No impact on residents		N/A	
Current budget	N/A	Employees	N/A
Savings/Invest	£000	Change in em	ployees
Total	1,000	Total	0

BENEFITS CASE

Detailed description	1:
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The proposal is to vacate 5 floors of Alexandra House in 2017 and the remaining floors in the following twelve months. Realisation of savings will depend on renegotiation of rent as we vacate the building or our ability to sub-let those floors we do vacate. Hence, the cost/benefit model assumes savings appearing in 2018/19 and 2019/20.

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)		250	750		
Reduced benefits due to lead- on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	0	250	750	0	0
Cumulative Cost/(Savings)	0	250	1000	1000	1000

Additional Cost Estimated

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Closure of internal print room

Priority	X
Current Service Area	Communications

Impact on Residents No impact on residents N/A

Proposal:

To close the internal print service with a saving of £50.5K in the year 2018/19. The current bulk print service is only 65% utilised.

We will utilise our existing print framework to use suppliers which can continue to deliver a high volume and responsive service.

Base Data		£000		
Savings/Invest		£000	Change in emplo	yees
	Year 1		Year 1	
	Year 2	51	Year 2	1
	Year 3		Year 3	
	Year 4		Year 4	
	Year 5		Year 5	
	Total	51	Total	1

Resources required:

N/A

What needs to happen and when?

Work with Committee Services to reduce the demand for printed agendas, looking at IT solutions which allow councillors to mark up PDFs using their laptop or tablet. This development is already in the workplan of the new Shared Digital Service.

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Final Budget Scrutiny Recommendations – January 2017

Cross-Cutting Issues		Recommendation	Member Response
In the context of continuing difficult financial circumstances, and in respect of learning		Cabinet should regularly monitor progress on achievement of savings, and report regularly on: budget, including achievement of savings, projections; risk; and mitigation.	Cabinet does regularly monitor progress on achievement of savings, and report regularly on: budget, including achievement of savings, projections; risk; and mitigation.
from the experience of the MTFS to date OSC agreed scrutiny should be locked in to the process both of monitoring budget and performance and of evaluating strategy, considering risks and setting out mitigation.		Cabinet members and priority leads as appropriate should report in October 2017 to their scrutiny panels on: financial performance, risks and mitigation plans, alongside regular reporting on overall priority performance and quarterly briefings meetings for panel chairs on performance, budget and risk. Cabinet member for finance should then report to OSC on overall progress against budget, risks and mitigation.	Noted
	en & Young People iny Panel (Priority 1)		
Ref	MTFS Proposal	Recommendation	Response
1.6	Adoption and Special Guardianship Payments	That a report be submitted to the Panel in due course on the impact of the implementation of the refreshment of the payment policy	Noted
1.7			Noted
N/A			A further report on progress around delivering the savings will be submitted to the panel before the end of 2017.

		delivering the savings and their impact upon service delivery be submitted to the Panel as soon as these became clear and before the end of 2017.	
E	invironment &		
Coi	mmunity Safety		
Scrut	iny Panel (Priority		
	3)		
Ref	MTFS Proposal	Recommendation	Response
3.2	Charging for	That concern be expressed at the potential for the	Noted
	Bulky Household	proposal to lead to an increase in fly tipping and	
	Waste	the achievability of the additional income specified	
		and, in the light of this, the following take place:	
		A communications campaign with emphasis on	
		the current penalty of £400 for fly tipping;	
		Consideration of an increase in the level of the	
		penalty; and	
		 Quarterly monitoring of the impact, 	
		benchmarked from the date of implementation	
		of the proposal and, in addition, a full review	
		after a year.	
3.3	Charging for	1. That there be discretion to waive the charge if	Noted
	Replacement	there is evidence of bins being damaged	
	Wheelie Bins	during collection;	
		2. That bins be made more clearly identifiable as	
		being from Haringey;	
		3. That the potential for the proposal to impact	
		adversely on income levels be noted; and	
		4. That the impact on the number of replacement	
		bins requested be monitored.	
3.6	Closure of Park	That the impact of closure be monitored closely	Noted
	View Road R&R	for any impact on the level of fly tipping	

	- Service		
	reduction		
3.7	Rationalisation of	The age for concessionary rate be reduced	Noted
	Parking Visitor	from 75 to 65; and	
	Permits	2. That future increases in price be staged	
3.8	Relocation of	That concern be expressed about the proposal	Noted
	Parking/CCTV	and that a full report on the issue, including an	
	processes and	equalities impact assessment, be submitted to	
	appeals	overview and scrutiny once market testing has	
		taken place and before a decision is taken on	
		procurement by Cabinet.	

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Corporate Priority 2

Empower all adults to live healthy, long and fulfilling lives

Ref	Proposal	2018-19 £000's	2019-20 £000's	2020-21 £000's	2021-22 £000's	2022-23 £000's	Total £000's	Current Budget £000's	Current Staff	Delivery Risk RAG
	Haringey Learning Disability Partnership - Demand/Market/Operational Management	1,140	1,140	1,430	1,430	1,430	6,570	24,588	N/A	Amber
	Mental Health - Demand/Market/Operational Management	390	390	490	490	490	2,250	9,352		Amber
2.3	Physical Support - Demand/Market/Operational Management	860	860	1,070	1,070	1,070	4,930	24,320		Amber
	Total	2,390	2,390	2,990	2,990	2,990	13,750	58,260		
Corp	porate Priority 4	Drive g	rowth ar	nd empl	oyment	from wh	ich eve	ryone ca	n benefit	t
4.1	Consultancy Spend (Tottenham Regeneration)	50		-	-	-	50	1,604	38	Green
	Total	50	-	-	-	-	50	1,604	38	
Corpo	Corporate Priority 5 Create homes and communities where people choose to live and are able to thrive									
5.1	Reduction in Housing Related Support budget	50	120	-	-	-	170	8,652		Amber -
	Total	50	120	-	-	-	170			9
	Total (Pre-Agreed) Savings	2,490	2,510	2,990	2,990	2,990	13,970			Œ
										C

Savings and Investment Pro-forma

Financial (Savings) information to be presented on incremental basis

i manciai (Savings) imormation to be	presented on incremental basis			
Priority	2			
Current Service Area	Haringey Learning Disability Partnership			
Reference:	Maximising independence for Adults with LD			
Council-Wide Saving (Yes/No)	No			

Over five years, the Haringey Learning Disability Partnership, working jointly with Children's Services and with key partners such as the Clinical Commissioning Group and the London Borough of Islington, will implement a coherent strategy that aims to bring Haringey's demand and spending on adults with learning disabilities in line with our statistical neighbours and limit growth in spending in line with population growth. This strategy will require the following actions, which will realise benefits cumulatively as it is implemented:

Demand management

- Improved Transitions from CYPS to ASC
- Application of indicative needs bandings
- Assistive Technology to reduce the need for live-in or double-handed care
- Strengths-based assessment and support planning, with annual review

Market management

- Expand Supported Living units for adults with learning disabilities
- Deregistration of current residential providers
- Avoid residential and facilitate step-downs from residential where VfM
- Developing the market for Day Opportunities and Personal Assistants
- Specialist brokerage capacity for Learning Disabilities care packages
- Outcomes based commissioning from providers on Positive Behaviour Support
- Joint commissioning of LD services with London Borough of Islington and across the NCL five boroughs

Impact on Residents	Outcomes
Preventing, reducing or delaying the need for acute or long-term care	Integration of health and social care services
Maximising independence, choice and control for service users	Better use of resources to meet needs
	Personalised care & support

	Financial Data		Workforce Data
Base Data			
Current budget	24,588	Employees	n/a

Savings/ Invest	£000	Change in employe	age s
2018/19	1,140	2018/19	52
2019/20	1,140	2019/20	
2020/21	1,430	2020/21	
2021/22	1,430	2021/22	
2022/23	1,430	2022/23	
Total	6,570	Total	0

Operational management

- Workforce development on strengths-based assessment and support planning for workers and brokers
- Operational alignment across CCG and Adult Social Care as part of implementing a pooled budget from 2018/19
- Apply 'top up' policy to enable choice of provision while containing cost to the council

Key Policy Decisions	
What	When
Direct Payments	Jan-18
Capitalisation of OT capacity	Nov-17
Top-up policy	Oct-17
LD Section 75 agreement	Apr-18
Respite Policy	Jan-18
Fees & Charges	Jun-18

Owner	John Everson
Version	v1.0
Date	06.10.2017

Supporting information not for the public domain

Risk	RAG
Political Move to a pooled budget in 2018/19 with the CCG That the full implementation of our Section 75 agreement with the CCG for LD spending is not based on a sufficient level of budget from either CCG or Council and that overspending/underachievement of targets is shared across the organisations	А
Comms around indicative needs banding That staff, providers or clients misunderstand the council's approach to applying indicative needs bands and challenge the use of this tool for allocation of limited resources, reducing the ability to manage budgets	R
Delivery- Programme management Availability and continuity of transformation support That the lack of transformation resources to support delivery of projects such as Assistive Technology, Direct Payments and Transitions delays the implementation of service changes that will enable this strategy to deliver savings idetified	R

Mitigation

Aligned budgets in place for 2017/18 and ogoing discussions via LD Executive and Finance & Performance Partnership Board will be required to establish the budget; agreeing the overall strategy for LD maximising independence to ensure operational alignment around delivering reduced health and care spend.

Developing the policy and approach to indicative needs banding jointly with workers and brokers in services; distinguishing INB clearly from related but different concepts such as 'cap' or 'RAS'; corporate messaging required around the scale of the financial challenge and our approach to maximising independence.

Clear project briefs and supporting business cases for enabling projects beig developed by current Transformation Team and will establish the return on investment for these resources.

Savings and Investment Pro-forma

Financial (Savings) information to be presented on incremental basis

i manciai (Savings) information to be presented on incremental basis		
Priority	2	
Current Service Area	Mental Health	
Reference:	Maximising independence for Adults with MH	
Council-Wide Saving (Yes/No)	No	

Over five years, Adult Social Care will work closely with our delivery partner, Barnet, Enfield & Haringey Mental Health Trust, the Clinical Commissioning Group and our communities to strengthen the prevention and 'enablement' pathways for mental health and to ensure the support we provide minimises the long-run dependency of adults with mental health issues. For those whose needs require a social care intervention, we will develop the market and look at new commissioning arrangements to improve value for money as well as promoting choice and control for the service user. This strategy will require the following actions, which will realise benefits cumulatively as it is implemented:

Demand management

- 'Enablement' pathway, including Primary Care Mental Health Locality Hubs
- Application of indicative needs banding
- Increase take-up of Direct Payments by Mental Health clients
- Strengths-based assessment and support planning, with annual review
- Coordinate response to forensic mental health cases community discharge

Market management

- Expand Supported Living units for adults with mental health needs
- Deregistration of residential mental health providers to become Supported Living
- Avoid residential and facilitate step-downs from residential where VfM
- Specialist brokerage capacity for mental health care packages
- Develop the Clarendon Recovery College provision
- Joint commissioning of Mental Health services across the NCL five boroughs

Impact on Residents	Outcomes
Preventing, reducing or delaying the need for acute or long-term care	Integration of health and social care services
Maximising independence, choice and control for service users	Better use of resources to meet needs
	Personalised care & support

	Financial Data		Workforce Data
Base Data			
Current budget	9,352	Employees	

			a g
Savings/ Invest	£000	Change in employee	es Ge
2018/19	390	2018/19	54
2019/20	390	2019/20	+
2020/21	490	2020/21	
2021/22	490	2021/22	
2022/23	490	2022/23	
Total	2,250	Total	0

Operational management

- Address recruitment & retention challenges for Mental Health social workers
- Workforce development on strengths-based assessment and support planning for workers and brokers
- Operational alignment across BEH Mental Health Trust and Adult Social Care
- Apply 'top up' policy to enable choice of provision while containing cost to the council

Key Policy Decisions	
What	When
Direct Payments	Jan-18
Capitalisation of OT capacity	Nov-17
Top-up policy	Oct-17
MH Section 75 agreement	Apr-18
Respite Policy	Jan-18
Fees & Charges	Jun-18

Owner	Beverley Tarka
Version	v1.0
Date	06.10.2017

Supporting information not for the public domain

Risk	RAG
Political	
Comms around indicative needs banding That staff, providers or clients misunderstand the council's approach to applying indicative needs bands and challenge the use of this tool for allocation of limited resources, reducing the ability to manage budgets	G
Delivery- Programme management Availability and continuity of transformation support That the lack of transformation resources to support delivery of projects such as Assistive Technology, Direct Payments and Transitions delays the implementation of service changes that will enable this strategy to deliver savings idetified	R
Dependency on BEH Mental Health Trust That the less direct influence over delivery of the Mental Health pathway due to the Mental Health Trust being the delivery lead reduces the pace and/or scale of the savings that can be made to MH care purchasing	А

Mitigation
Developing the policy and approach to indicative needs banding jointly with workers and brokers in services; distinguishing INB clearly from related but different concepts such as 'cap' or 'RAS'; corporate messaging required around the scale of the financial challenge and our approach to maximising independence.
Clear project briefs and supporting business cases for enabling projects beig developed by current Transformation Team and will establish the return on investment for these resources.

Savings and Investment Pro-forma

Financial (Savings) information to be presented on incremental basis

i mancial (davings) information to be presented on incremental basis		
Priority	2	
Current Service Area	Physical Support	
Reference:	Maximising independence for Adults needing Physical Support	
Council-Wide Saving (Yes/No)	No	

Over the next five years, Adult Social Care, working with the CCG, acute providers and primary care will seek to extend independence, choice and control to those with physical support needs and further strengthen the pathways that prevent, reduce and delay the need for social care. This will offset projected growth, particularly from the 76-85 cohort of older people with physical support needs.

This strategy will require the following actions, which will realise benefits cumulatively as it is implemented:

Demand management

- Use of preventative equipment, adaptations & technology
- Admission avoidance, including falls, working with CCG
- Targeted expansion of reablement, including for cases from community
- Discharge to Assess, Out of Hospital services & intermediate care
- Expand the Assistive Technology offer within reablement & long-term care

Market management

- Develop a more outcomes-focused Homecare offer
- Develop the market for Day Opportunities for older people
- Target intermediate care provision and manage voids
- Expand the provision of ExtraCare supported housing for older people

Operational management

- Continued evaluation and review of BCF-funded services
- Apply 'top up' policy to enable choice of provision while containing cost to the council
- Develop an integrated Occupational Health offer across acute, social and primary care

Impact on Residents	Outcomes
Preventing, reducing or delaying the need for acute or long-term care	Integration of health and social care services
Maximising independence, choice and control for service users	Better use of resources to meet needs
	Personalised care & support

	Financial Data		Workforce Data
Base Data			
Current budget	24,320	Employees	

T

Savings/ Invest	£000	Change in employe	age es
2018/19	860	2018/19	56
2019/20	860	2019/20	
2020/21	1,070	2020/21	
2021/22	1,070	2021/22	
2022/23	1,070	2022/23	
Total	4,930	Total	0

Owner	Beverley Tarka
/ersion	v1.0
Date	06.10.2017

Key Policy Decisions		
What	When	
Direct Payments	Jan-18	
Capitalisation of OT capacity	Nov-17	
Top-up policy	Oct-17	
Respite Policy	Jan-18	
Fees & Charges	Jun-18	
Community Alarms Monitoring & Response	Jun-18	

Supporting information not for the public domain

Risk	RAG
Political iBCF funding to address DTOCs That insufficient real terms investment of iBCF monies reduces the ability of the local authority to address current challenges around Delayed Transfers of Care, leading to future funding being withdrawn	R
Delivery- Programme management Availability and continuity of transformation support That the lack of transformation resources to support delivery of projects such as Assistive Technology, Direct Payments and Transitions delays the implementation of service changes that will enable this strategy to deliver savings idetified	R
Diminishing returns to demand management That there turns out to be less scope for further demand reduction beyond the measures successfully instituted in 2016/17 and 2017/18 due to the profile of need in Haringey and that without increased investment in prevention unavoidable demand rises	G

Corporate agreement required about the use of iBCF funding to support the Adults budget in 2018/19 in order to avoid losing future funding Clear project briefs and supporting business cases for enabling projects beig developed by current Transformation Team and will establish the return on investment for these resources.

Savings and Investment Pro-forma

Financial (Savings) information to be presented on incremental basis

Priority	4
Current Service Area	Regeneration
Reference:	
Council-Wide Saving (Yes/No)	No

Impact on Residents	Outcomes
Delay to progression of some regeneration schemes / projects	Slow the progress of the regeneration programme

Following a detailed review of the overall Tottenham Regeneration programme budget, savings from General Fund (£50k) have been identified from 2018/19 on consultancy spend. These proposed savings followed a detailed review with the budget holders to determine what spend could be delayed or reduced to meet the savings the Council is required to make. The impact of reduced spend on consultants will mean that progression of regeneration schemes or projects may be delayed.

Key F	Policy Decisions
What	When
N/A	N/A

	Financial Data		Workforce Data
Base Data			
Current budget	1,604,228	Employees	38
Savings/ Invest	£000	Change in employe	es
2018/19	50	2018/19	0
2019/20		2019/20	
2020/21		2020/21	
2021/22		2021/22	Pag
2022/23		2022/23	ge
Total	50	Total	<u></u> 5

Owner	Helen Fisher
Version	1
Date	Oct-17

Supporting information not for the public domain

Risk	RAG
Political	G
Delivery- Programme management	G

	Mitig	gation	

Savings and Investment Pro-forma

Financial (Savings) information to be presented on incremental basis

Priority	5
Current Service Area	Housing
Reference:	S56300
Council-Wide Saving (Yes/No)	No

This is a budget that commissions services so does not fund council employees. The current budget (2017/18) still includes the funding due to be transferred to Adults Services following the implementation of the Housing Related Support Review. The split is as follows:

£4,654k to Adults Services £3,999k to remain in Housing Related Support

Savings offered:

Reduction in Housing Related Support budget by:

Potential Savings for 2018/19 of approx 50k by bringing monitoring roles back into the HRS team from HfH.

Additional savings of approx 120k in 19/20 by recommissioning community based homelessness prevention work.

Key P	olicy Decisions
What	When
Homelessness Strategy	Feb-18

Impact on Residents	Outcomes
If a BME service is decommissioned, previous	More appropriate and effective services of

Base Data	Financial Data		Workforce Data
Current budget	8,652,300	Employees	none
Savings/ Invest	£000	Change in employe	es
2018/19	50	2018/19	0
2019/20	120	2019/20	0
2020/21		2020/21	
2021/22		2021/22	
2022/23		2022/23	_
Total	170	Total	ĮŪ
		-	90

Owner	
	Alan Benson
Version	
	1
Date	
	28/09/2017

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Supporting information not for the public domain

Risk	RAG
Political	
Lack of appetite to review of BME community groups funding	Amber
Delivery- Programme management	
Risk averse legal and financial advice	Amber
Capacity to deliver within Homelessness	
Strategy & Commissioning team	Amber
	Allibei
Improved joint working between LBH and HfH	
	Amber
	7
	Amber

	 Mitigation	
1		

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Agenda Item 9

Report for: Adults and Health Scrutiny Panel – 14 December 2017

Title: Work Programme Update

Report

authorised by: Bernie Ryan, Assistant Director of Corporate Governance

Lead Officer: Christian Scade, Principal Scrutiny Officer, 0208 489 2933,

christian.scade@haringey.gov.uk

Ward(s) affected: All

Report for Key/

Non Key Decision: N/A

1. Describe the issue under consideration

1.1 This report gives details of the proposed scrutiny work programme, including planned project work, for the remainder of the municipal year.

2. Cabinet Member Introduction

N/A

3. Recommendations

- 3.1 (a) That the Panel considers its work programme including planned project work, attached at **Appendix A**, and considers whether any amendments are required.
 - (b) That the Overview and Scrutiny Committee be asked to endorse any amendments, at (a) above, at its next meeting.

4. Reasons for decision

4.1 The work programme for Overview and Scrutiny was agreed by the Overview and Scrutiny Committee at its meeting on 17 July 2017. Arrangements for implementing the work programme have progressed and the latest plans for the Adults and Health Scrutiny Panel are outlined in **Appendix A**.

5. Alternative options considered

5.1 The Panel could choose not to review its work programme however this could diminish knowledge of the work of Overview and Scrutiny and would fail to keep the full membership updated on any changes to the work programme.

6. Background information

6.1 The careful selection and prioritisation of work is essential if the scrutiny function is to be successful, add value and retain credibility. At its first meeting of the municipal year, on 13 June 2017, the Overview and Scrutiny Committee agreed a process for developing the 2017/18 scrutiny work programme.



- 6.2 Following this meeting, a number of activities took place, including various agenda planning meetings, where suggestions, including a number from members of the public, were discussed. From these discussions issues were prioritised and an indicative work programme agreed by the Overview and Scrutiny Committee in late July.
- 6.3 Whilst Scrutiny Panels are non-decision making bodies, i.e. work programmes must be approved by the Overview and Scrutiny Committee, this item gives the Panel an opportunity to oversee and monitor its work programme and to suggest amendments.

Forward Plan

- 6.4 Since the implementation of the Local Government Act and the introduction of the Council's Forward Plan, scrutiny members have found the Plan to be a useful tool in planning the overview and scrutiny work programme. The Forward Plan is updated each month but sets out key decisions for a 3 month period.
- 6.5 To ensure the information provided to the Panel is up to date, a copy of the most recent Forward Plan can be viewed via the link below:
 - http://www.minutes.haringey.gov.uk/mgListPlans.aspx?RP=110&RD=0&J=1
- 6.6 The Panel may want to consider the Forward Plan and discuss whether any of these items require further investigation or monitoring via scrutiny.

Recommendations, Actions and Responses

6.7 The issue of making, and monitoring, recommendations/actions is an important part of the scrutiny process. A verbal update on actions completed since the last meeting will be provided by the Principal Scrutiny Officer.

Contribution to strategic outcomes

- 6.9 The individual issues included within the Adults and Health Scrutiny Panel work programme were identified following consideration, by relevant Members and officers, of the priorities within the Corporate Plan. Their selection was based on their potential to contribute to strategic outcomes, specifically in relation to Priority 2 "Enable all adults to live healthy, long and fulfilling lives".
- 7. Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

Finance and Procurement

7.1 There are no financial implications arising from the recommendations set out in this report. Should any of the work undertaken by Overview and Scrutiny generate recommendations with financial implications then these will be highlighted at that time.



Legal

- 7.2 There are no immediate legal implications arising from this report.
- 7.3 Under Section 21 (6) of the Local Government Act 2000, an Overview and Scrutiny Committee has the power to appoint one or more sub-committees to discharge any of its functions.
- 7.4 In accordance with the Council's Constitution, the approval of the future scrutiny work programme and the appointment of Scrutiny Panels (to assist the scrutiny function) falls within the remit of the Overview and Scrutiny Committee.
- 7.5 Scrutiny Panels are non-decision making bodies and the work programme and any subsequent reports and recommendations that each scrutiny panel produces must be approved by the Overview and Scrutiny Committee. Such reports can then be referred to Cabinet or Council under agreed protocols.

Equality

- 7.6 The Council has a Public Sector Equality Duty under the Equality Act (2010) to have due regard to the need to:
 - Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act;
 - Advance equality of opportunity between people who share those protected characteristics and people who do not;
 - Foster good relations between people who share those characteristics and people who do not.
- 7.7 The three parts of the duty applies to the following protected characteristics: age; disability; gender reassignment; pregnancy/maternity; race; religion/faith; sex and sexual orientation. In addition, marriage and civil partnership status applies to the first part of the duty.
- 7.8 The Panel should ensure that it addresses these duties by considering them during scoping, evidence gathering and final reporting. This should include considering and clearly stating: How policy issues impact on different groups within the community, particularly those that share the nine protected characteristics; Whether the impact on particular groups is fair and proportionate; Whether there is equality of access to service and fair representation of all groups within Haringey; Whether any positive opportunities to advance equality of opportunity and/or good relations between people, are being realised.
- 7.9 The Panel should ensure that equalities comments are based on evidence, when possible. Wherever possible this should include demographic and service



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level data and evidence of residents/service-users views gathered through consultation

8. Use of Appendices

Appendix A – Work Programme

- 9. Local Government (Access to Information) Act 1985
- 9.1 External web links have been provided in this report. Haringey Council is not responsible for the contents or reliability of linked websites and does not necessarily endorse any views expressed within them. Listings should not be taken as an endorsement of any kind. It is your responsibility to check the terms and conditions of any other web sites you may visit. We cannot guarantee that these links will work all of the time and we have no control over the availability of the linked pages.



Adults and Health Scrutiny Panel – Work Programme 2017/18

Meeting	Agenda Items	Details and desired outcome	Lead Officer / Witnesses
29 June 2017	Terms of Reference / Membership	To set out the terms of reference and membership for Overview and Scrutiny	Christian Scade, Principal Scrutiny Officer
	Appointment of Non Voting Co- opted Member	To appoint Helena Kania as a non-voting co-opted Member of the Panel for 2017-18	Christian Scade, Principal Scrutiny Officer
	Update and Lessons Learnt from the Physical Activity for Older	To provide an update on the Cabinet Response and to consider lessons learnt	Jeanelle de Gruchy, DPH
	People Scrutiny Project	from the review (methodology, outcomes, barriers etc).	Christian Scade, Principal Scrutiny Officer
	Work Programme Development	To receive an update on the work programme development process with officer input at the meeting (no Scrutiny Cafe this year)	Christian Scade, Principal Scrutiny Officer
	P2 Transformation Update (Presentation)	To receive an update, via presentation, on the funding and resources available for P2.	Beverley Tarka, Director Adult Social Services
		This will include updates on BCF, the model for Day Opportunities and how the social care precept is being used.	John Everson, AD, Adult Social Services
			Charlotte Pomery, AD Commissioning
	Urgent Item on Osbourne Grove	Update following the recent Cabinet Member signing	Beverley Tarka, Director Adult Social Services

Meeting	Agenda Items	Details and desired outcome	Lead Officer / Witnesses
10 October 2017	NCL JHOSC Update	Verbal update from the Chair on following the NCL JHOSC meeting on 19 September 2017. Panel Members will be sent the agenda / papers for the NCL JHOSC meeting.	Cllr Pippa Connor (Chair)
	Future Model of Health and Care in Haringey (Discharge pathways and market development)	An update on the Design Framework – focusing on discharge pathways and market development – with case studies. This will build on the AHSP meeting in September 2016 and the MLD sessions that took place during 2016/17 on ITOM.	John Everson, AD, Adult Social Services
	Primary Care Update	An update was requested by the Panel in March. This item will follow on from the discharge pathways item above.	Cassie Williams, AD Primary Care Quality and Development
	Cabinet Member Q&A	An opportunity to question relevant Cabinet Members on their areas of responsibility relevant to the Panel's TofR.	Cllr Arthur, Cabinet Member for Finance and Health
		To include any questions, on the consultation process, relating to Osborne Grove and/or Community Meals.	Cllr Vanier, Cabinet Member for Adult Social Care and Culture
	Foot Care Update	An update for 2017/18 was requested at the September 2016 AHSP meeting.	Andrea Cronin, Commissioning Manager,
	FOR NOTING ONLY	The Chair has agreed this should be prepared as a (short) briefing paper for noting i.e. it will be published with the agenda but not discussed at the meeting.	CCĞ

Meeting	Agenda Items	Details and desired outcome	Lead Officer / Witnesses
16 November 2017	Budget Monitoring	An update on the financial performance of P2 Services (Adults Social Care, Commissioning & Public Health)	Cllr Arthur, Cabinet Member Finance and Health
		Short covering report with further information provided via PowerPoint (attached to the report) on "the budget build", "the strategy" etc.	Cllr Vanier, Cabinet Member Adult Social Care and Culture
		,	Beverley Tarka, Director Adult Social Services
			Dr. Jeanelle de Gruchy Director of Public Health
			Charlotte Pomery, AD Commissioning
			Paul Deeney, Business Partner
44.0			John Everson, AD, Adult Social Services
14 December 2017	Budget Scrutiny	Scrutiny of P2 Budget Proposals	Cllr Arthur, Cabinet Member for Finance and Health
			Cllr Vanier, Cabinet Member for Adult Social Care and Culture

Meeting	Agenda Items	Details and desired outcome	Lead Officer / Witnesses
8 February 2018	Care Home Commissioning – NCL Update	Update Item – timing / scope of item TBC based on Panel's project work	Charlotte Pomery, AD Commissioning
	Adult Safeguarding	Following scrutiny work undertaken over the likely KLOE for this meeting will focus on "whan adult at risk?"	
		The items listed below will enable scrutiny to evidence in terms of: continuity of relationshi professionals; adults at risk being heard and "Nothing about me without me"; understandir Safeguarding being personalised; partnershi and between agencies; and professionals shand due regard.	ps for the adult with involved in decisions – ng the person; p working – with the adult
	Care Quality Commission – Inspection Programme	An opportunity for Members of the panel to hear about the CQC's strategic approach to their work as well as to understand issues and trends arising from (adult social care) inspections locally as they affect Haringey residents.	Gloria Dowling, Inspection Manager, CQC
	Safeguarding Adults Board – Annual Report 2016/17	To include specific updates on MSP and the granular data analysis carried out by the Quality Assurance Sub Group concerning "abuse locations".	Dr Adi Cooper, Independent. Chair of Haringey's SAB
		Need to ensure actions/issues arising from the meeting on 1 December 2016 are addressed.	Beverley Tarka, Director Adult Social Services Charlotte Pomery, AD Commissioning

Meeting	Agenda Items	Details and desired outcome	Lead Officer / Witnesses
	Learning from a Safeguarding Adults Review: Robert	To receive a presentation from the Chair of Haringey's SAB	Dr Adi Cooper, Independent. Chair of Haringey's SAB
		Presentation to go out with agenda.	Rebecca Waggott / Helen Constantine
		This meeting also gives an opportunity to information outlined via the P2 Dashbound http://www.haringey.gov.uk/local-demonstrategies/building-stronger-haring	ooard (Objective 5) – ocracy/policies-and-
8 March 2018	Community Wellbeing Framework	As discussed in March 2017 an update on the framework will be considered by the Panel in March 2018	Dr Tamara Djuretic, AD, Public Health
	NCL JHOSC Update	Verbal update from the Chair on work being led by the NCL JHOSC	Cllr Connor
	Physical Activity for Older People	Monitoring of previous recommendations following Cabinet's response in June 2017	Dr. Jeanelle de Gruchy Director of Public Health
	Day Care Re-Provisioning Costs	As discussed in November 2017 as part of the discussion on the P2 budget position.	Beverley Tarka, Director Adult Social Services
		To include input from Property Services.	Stephen McDonnell, Interim Director of Commercial and Operations

Meeting	Agenda Items	Details and desired outcome	Lead Officer / Witnesses
	Cabinet Member Q&A	Review of the year	Cllr Arthur, Cabinet Member, Finance and Health; and Cllr Vanier, Cabinet Member for Adult Social Care and Culture

Care Home Commissioning Scrutiny Project

The overarching aim of this project is to ensure residents in Haringey receive high quality care in care home settings (residential and nursing) and that contracts incentivise care homes to provide high quality care. This will be done by looking at Haringey's current care home offer, with consideration given to both the user/carer experience and workforce support and planning.

This piece of work will be scoped in October with evidence gathering taking place during November – January. A final report will be prepared for consideration by the Overview and Scrutiny Committee on 26 March.

FUTURE ITEMS TBC

Adult Packages of Care

- For further consideration following discussion at the November budget monitoring meeting.
- Information from the Corporate Delivery Unit was circulated to the Panel in November 2017.
- Details TBC

Meals on Wheels

Feedback on the consultation exercise that was agreed by a Cabinet Member signing in June (date TBC)

Fees and Charges / Disability Related Expenditure

- Feedback on the consultation exercise that was agreed by a Cabinet Member signing in June 2017 (date TBC)
- In addition, as part of last year's budget scrutiny it was agreed that an update should be given to a future meeting of the Panel (date TBC) on the impact of the proposed revenue savings proposals. This should include monitoring of the EqIA action plan and consideration of how changes are monitored via annual care assessments.
- http://www.minutes.haringey.gov.uk/ieListDocuments.aspx?Cld=804&Mld=7967&Ver=4

Estate Regeneration

- Health related issues and concerns relating to estate regeneration (scope TBC)

Carers' Services/ Strategy Update

- As discussed in March 2017 under the Cabinet Member Q&A with input from the CCG.

Haringey's Design Framework for Integrating Health and Social Care

- As discussed by the Panel in October 2017, this will include information on targets, outcomes and the financial implications for each discharge from hospital pathway (2018/19 – date TBC)

Primary Care Update

 As discussed with Cassie Williams, AD Primary Care Quality and Development, Haringey CCG, in October 2017 (2018/19 – date TBC)

Suicide Prevention Planning – see Appendix 3 from the July 2017 scrutiny work programme item below http://www.minutes.haringey.gov.uk/documents/g8348/Public%20reports%20pack%2017th-Jul-2017%2018.00%20Overview%20and%20Scrutiny%20Committee.pdf?T=10

Items to be considered / raised elsewhere:

NCL JHOSC / BEH Sub Group

- North London Partners in Health & Care, Sustainability and Transformation Plan (STP)
- Quality Accounts for Healthcare providers, including the North Middlesex University Hospital NHS Trust, and BEH Mental Health NHS Trust.